

# Mossman Gorge Survey

## Report Card # 2

December 2025



Part of Energy Queensland

## Mossman Gorge Survey Results - Report Card # 2

### MGM Survey #2 – mid-project feedback

The second-round feedback survey for the Mossman Gorge project was open mid-project, from September to late November 2025. It was promoted at stakeholder meetings, community events, local posters and through our regular project updates. In response to feedback from Round 1 about online accessibility, hard-copy surveys were also made available at key locations across the community.

To help raise broader awareness of the project, the team also promoted the survey through community hubs outside Mossman Gorge. While this extended our reach, participation patterns suggest that many of these new respondents were engaging with the project for the first time, which may have influenced the types of responses received and the level of interest expressed in project updates.

### Who completed the survey

A total of 19 respondents completed the second-round survey, this included several hard copy surveys. The increased participation is a particularly pleasing result. This increased interest was also reflected in the additional 10 respondents wishing to register for project updates, while 2 of the respondents indicated they were already registered for updates, and 7 choosing not to register for project updates.

All respondents live, work or volunteer in the community – making them all eligible for the competition draw.

### Survey questions and results – what our stakeholders think

The survey again consisted of 9 questions focussed on 3 key areas with respondents asked to rate how strongly they agreed or disagreed with the statements based on a 5-point Likert scale. The questions fall under three focus areas:

- About the microgrid
- Project information and education
- Engagement and trust

Here's what the community had to say:



### About the microgrid

#### I know what a microgrid is and how they work

	Strongly disagree ☹️	Disagree 😞	Neutral 😐	Agree 😃	Strongly agree 😊
Round 1 – 15 Respondents			20% (3)	66.7% (10)	13.3% (2)
Round 2 – 19 Respondents	10.5% (2)		36.9% (7)	42.1% (8)	10.5% (2)

#### I am satisfied with the reliability of our power supply

	Strongly disagree ☹️	Disagree 😞	Neutral 😐	Agree 😃	Strongly agree 😊
Round 1 – 15 Respondents		6.7% (1)	33.3% (5)	60% (9)	
Round 2 – 19 Respondents	5.3% (1)	5.3% (1)	42.1% (8)	47.4% (9)	

#### A microgrid is good for our community

	Strongly disagree ☹️	Disagree 😞	Neutral 😐	Agree 😃	Strongly agree 😊
Round 1 – 15 Respondents			6.7% (1)	53.3% (8)	40% (6)
Round 2 – 19 Respondents			26.3% (5)	47.4% (9)	26.3% (5)

### Project information and education

#### The information that Ergon is telling me about our power supply, and the microgrid, is easy to understand

	Strongly disagree ☹️	Disagree 😞	Neutral 😐	Agree 😃	Strongly agree 😊
Round 1 – 15 Respondents			6.7% (1)	73.3% (11)	20% (3)
Round 2 – 19 Respondents			26.3% (5)	52.6% (10)	21.1% (4)

#### Getting access to information about the microgrid is easy

	Strongly disagree ☹️	Disagree 😞	Neutral 😐	Agree 😃	Strongly agree 😊
Round 1 – 15 Respondents			20% (3)	60% (9)	20% (3)
Round 2 – 19 Respondents		5.3% (1)	31.6% (6)	57.9% (11)	5.3% (1)

#### My community is well prepared for natural disasters and longer power outages

	Strongly disagree ☹️	Disagree 😞	Neutral 😐	Agree 😃	Strongly agree 😊
Round 1 – 15 Respondents	%	20% (3)	33.3% (5)	33.3% (5)	13.3% (2)
Round 2 – 19 Respondents		15.8% (3)	31.6% (6)	47.7% (9)	5.3% (1)

Ergon Energy Network acknowledges the Traditional Custodians of the land on which we live and work, and recognise their continuing connection to land, waters, and community. We pay respects to Elders past and present.

### Engagement and trust

#### Ergon is willing to listen to us, and work with us, to find solutions

	Strongly disagree ☹️	Disagree 😞	Neutral 😐	Agree 😊	Strongly agree 😄
Round 1 – 15 Respondents			13.3% (2)	60% (9)	26.7% (4)
Round 2 – 19 Respondents			15.8% (3)	73.7% (14)	10.5% (2)

#### I can trust Ergon to do the right thing by me and my community

	Strongly disagree ☹️	Disagree 😞	Neutral 😐	Agree 😊	Strongly agree 😄
Round 1 – 15 Respondents			13.3% (2)	46.7% (7)	40% (6)
Round 2 – 19 Respondents		5.3% (1)	15.8% (3)	57.9% (11)	21.1% (4)

#### Ergon is willing to include our community in the project engagement planning

	Strongly disagree ☹️	Disagree 😞	Neutral 😐	Agree 😊	Strongly agree 😄
Round 1 – 15 Respondents				60% (9)	40% (6)
Round 2 – 19 Respondents			21.1% (4)	57.9% (11)	21.1% (4)

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