



NETWORK

Connect to the network

A checklist for new connections to our network.



Have you engaged your licensed electrical contractor?

At some point, you will need to engage a licensed electrical contractor to complete the work needed at your place before we can connect you to our network. For your safety, all electrical work must be carried out by a licensed electrical contractor.



Has your connection application been submitted?

To get power connected, you need to apply for a connection contract with us. As technical information is required, some licensed electrical contractors may offer to apply for you. Otherwise you, or someone on your behalf, can apply at ergon.com.au/networkonlineservices. The person who applies is usually the person we contact during the connection process.



Has your connection offer been accepted?

Whoever submitted your application will also need to accept the connection offer to start your connection contract. Timeframes for us to make an offer vary depending on the type of connection you are seeking and also the availability of network power supply. More information about types of connection services is available at ergon.com.au/connections.



Has your licensed electrical contractor submitted an EWR?

After your connection contract starts, your licensed electrical contractor will need to submit an Electrical Work Request (EWR) to us. This form gives us additional information about your connection, including your electricity retailer of choice.



Have you established an account with your chosen retailer?

Once your licensed electrical contractor has submitted an EWR, your chosen retailer will be notified and they will contact you to set up an account.

Other checklists available



See 'Change an existing connection'.



See 'Connect solar PV or batteries'.

Visit ergon.com.au/connections