



Part of Energy Queensland

Connecting to the Ergon Energy Network

Fees and Charges 2025/26

(effective 1st August 2025)

Connecting to the Ergon Energy Network Fees and Charges 2025/26



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1. INTRODUCTION

This information sheet outlines the fees and charges applicable to customers and developers for Connection Services.

The Australian Energy Regulator (AER) determines the classification of services provided by Distribution Network Service providers. The cost of these services can be either directly charged to the customer or recovered through revenue obtained from all customer network tariffs. Services that can be directly charged to the customer are classified by the AER as Alternative Control Services (ACS) and in some cases these services may also be contestable. In previous years the fees associated with Connection Services have been subsidised by the general customer base through Ergon Energy's network tariffs.

The following fees apply for 2025 / 2026 ACS Connection Services.

2. SMALL CUSTOMER CONNECTIONS REQUIRING NEGOTIATED CONNECTION OFFER (ESTIMATED MAXIMUM DEMAND UP TO 1000KVA)

Service	2025 / 2026 Fee (excluding GST)
Enquiries	Quoted
<ul style="list-style-type: none">Pre-connection Services e.g. feasibility study, site inspectionAsset Relocation and/or customer request to alter the existing networkBudget Estimate	
Applications¹	
<ul style="list-style-type: none">Up to 100 amps	\$1,354
<ul style="list-style-type: none">Between 101 amps - 199amps	\$4,500
<ul style="list-style-type: none">Between 200 amps - 399amps	\$9,000
<ul style="list-style-type: none">400 amps and over	\$10,000
<ul style="list-style-type: none">Desktop only planning study (i.e. simple network investigations and/or voltage studies)	\$1,354
<ul style="list-style-type: none">Scope Change / Rework Rework of planning effort (i.e. Customer scope changes, or multiple resubmissions of information)	\$273.62 / hr
Subdivisions/Units Convert total load (e.g. 4kVA per lot) to Amps	As per category above based on amps requested

1. Application fees are non-refundable

Other connection charges or capital contribution may also apply – refer section 18 below.

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3. MAJOR CUSTOMER CONNECTIONS – LOAD CONNECTION – (ESTIMATED MAX DEMAND GREATER THAN 1000KVA)

Service	2025 / 2026 Fee (excluding GST)
Feasibility and concept scoping, including planning and design, for major customer connections	
<ul style="list-style-type: none"> Detailed design and advice for major customer connections for the selected (preferred) connection option. This includes shared network planning and design works incurred during the feasibility and concept scoping phases (i.e. before the connection offer has been accepted) site specific connection advice 	Quoted
Connection Application <ul style="list-style-type: none"> Costs of all work anticipated to arise from investigating the application to connect and preparing the associated offer to connect including the reasonable costs anticipated to be incurred by AEMO and other Network Service Providers whose participation in the assessment of the application to connect will be required 	Quoted
Ergon Design and Construct:	
<ul style="list-style-type: none"> Design and Construction of connection assets and any relevant augmentation 	Quoted
<ul style="list-style-type: none"> Switching and commissioning 	Quoted
Developer Design and Construct:	
<ul style="list-style-type: none"> Design Audit, review, issue specifications Fee 	Quoted
<ul style="list-style-type: none"> Final Product Audit and report Fee 	Quoted
<ul style="list-style-type: none"> Switching and commissioning 	Quoted
Generator R1 R2 <ul style="list-style-type: none"> Registered Data consisting of data validated and agreed between the Network Service Provider and the Registered Participant, prior to actual connection and provision of access, data derived from manufacturers' data, detailed design calculations, works or site tests etc. (R1); and after connection, data derived from on-system testing (R2). 	Quoted

Note: For more information and worked examples of quoted services for generators under Chapter 5 of the NER, please refer to the [Embedded Generation Information Pack](#).

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4. DISTRIBUTION CONNECTED UNITS – LV <30 KVA NEGOTIATED APPLICATION INDICATIVE FEE

Connection Supply	Connection Application Category	2025 / 2026 Fee (excluding GST)
SWER	Negotiated	\$355.45
Isolated Networks	Negotiated	\$355.45
Negotiated (Static)	Negotiated	\$109.09 - \$355.45
Negotiated – V2G (SWER and Non Standard)	Negotiated	\$1312.73
Dynamic	Negotiated	\$109.09
Dynamic SWER with Energy Storage Systems (AC)	Negotiated	\$355.45
Solar Sharing	Negotiated	\$6,019.09

5. DISTRIBUTION CONNECTED UNITS – LV < 30 KVA SITE SPECIFIC ADVICE FEE

Service		2025 / 2026 Fee
Site Specific Advice	Embedded Network Investigations	Quoted
Site Specific Advice	Technical Advice Service	Quoted
Site Specific Advice	Consultation Service	Quoted

6. DISTRIBUTION CONNECTED UNITS – LV >30 KVA SITE SPECIFIC ENQUIRY RESPONSE INDICATIVE FEE

Enquiry	Inverter kVA/Rotating Machine Operation	2025 / 2026 Fee (excluding GST)
Site Specific Enquiry Response	30kVA - 1500kVA	\$1,258.18
	Rotating Machine – Bumpless transfer	
	Rotating Machine – Standby (testing only)	
Site Specific Enquiry Response with Construction	Connections with aggregate capacity ≥1500kVA, Network Connection/Augmentation, Continuous Parallel Rotating Machines	Quoted

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7. DISTRIBUTION CONNECTED UNITS – LV >30 KVA APPLICATION INDICATIVE FEE

Application Classification	Inverter kVA/Rotating Machine Operation	2025 / 2026 Fee (excluding GST)
Basic Connection	30kVA –200kVA	\$710.91
Negotiated Connection IES	30kVA -200kVA	\$2,188.18
Negotiated Connection IES	201kVA - 500kVA	\$4,076.36
Negotiated Connection IES	501kVA – 1,500kVA	\$5,170.91
Negotiated Connection IES	Solar Sharing (IPDS) 30kVA - 200kVA	\$6,019.09
Negotiated Connection IES	Solar Sharing (IPDS) 201kVA - 500kVA	\$7,496.36
Negotiated Connection IES	Solar Sharing (IPDS) 501kVA - 1499kVA	\$8,590.91
Negotiated Connection IES - Isolated Network	30kVA –200kVA	\$3,967.27
Negotiated Connection IES - Isolated Network	201kVA - 1499kVA	\$6,812.73
Negotiated Connection - V2G	SWER & ≥ 50 kVA	\$3,146.36
Rotating Machine Based EG System	Bumpless transfer & Standby (for testing only)	Quoted
Complex Applications	Multiple Connection Points	Quoted
Complex Applications	Embedded Network	Quoted
Complex Applications	DER Systems with construction: ≥1500kVA, Network Connection/Augmentation	Quoted
Complex Applications	DER Systems with construction: Continuous Parallel	Quoted

8. DISTRIBUTION CONNECTED UNITS – LV > 30 KVA SITE SPECIFIC ADVICE FEE

Service		2025 / 2026 Fee
Site Specific Advice	Embedded Network Investigations	Quoted
Site Specific Advice	Technical Advice Service	Quoted
Site Specific Advice	Consultation Service	Quoted
Site Specific Advice	Review of resubmitted DCR	Quoted
Site Specific Advice	Review of resubmitted CR	Quoted
Site Specific Advice	Revised Technical Study	Quoted

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9. SUBDIVISION AND PUBLIC LIGHTING (DEVELOPER DESIGN & CONSTRUCT)

9.1. Design Application Fee – Subdivision and Rate 2 Public Lighting

Number of Subdivision lots (only lots that require Certificate of Supply) Number of streetlights (Public Lighting only project)	2025 / 2026 Fee (based on Consultants Rating)		
	A	B	C
	(excluding GST)	(excluding GST)	(excluding GST)
0 – 5	\$1,287	\$1,802	\$2,574
6 – 25	\$2,833	\$3,605	\$4,635
26 – 50	\$3,864	\$5,151	\$6,180
>50 or complex project	\$5,152	\$6,697	\$7,984
Re-submission	\$515		
Customer requested change to Contract	\$207		
Subdivision Bond	Community Title \$1,500 per dwelling	Freehold lot URD or C&I \$1,500 per lot	\$15,000 minimum

9.2. Subdivision Final Product Audit Fee

Number of Subdivision lots (includes balance lots)	2025/ 2026 Fee (excluding GST)
0 – 6	\$1,549
7 – 30	\$2,581
31 – 60	\$2,839
>60	\$3,098

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9.3. Rate 2 Public Lighting Final Product Audit

Number of streetlights	2025 / 2026 Fee (excluding GST)
0 – 5	\$1,549
6 – 49	\$2,839
50 – 100	\$3,098
101 – 149	\$4,388
150 – 199	\$5,937

9.4. ASP Accreditation Application Fee

Application for Accreditation	2025 / 2026 Fee (excluding GST)
ASP	\$14,455

10. ERGON DESIGN AND CONSTRUCT – RATE 1 OR RATE 2 PUBLIC LIGHTING – DESIGN APPLICATION FEE

Number of streetlights	2025 / 2026 Fee (excluding GST)
0 – 5	\$4,118
6 – 25	\$6,177
26 – 50	\$8,236
>50 or complex project	\$10,296

Note: These fees are applicable for Rate 1 or 2 Public Lighting projects that are not associated with a Developer Design and Construct Subdivision or Rate 2 Public Lighting project.

11. RATE 3 PUBLIC LIGHTING – DESIGN APPLICATION FEE

Number of streetlights	2025 / 2026 Fee (excluding GST)
0 – 5	\$1,030
6 – 25	\$2,059
26 – 50	\$3,089
>50 or complex project	\$4,118

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12. CATHODIC PROTECTION SCHEME APPLICATION FEE

Number of bleed points	2025 / 2026 Fee (excluding GST)
0 – 5	\$515
6 – 30	\$772
>30	\$1,287

13. CATHODIC PROTECTION SCHEME PRE-START FEE

Number of bleed points	2025 / 2026 Fee (excluding GST)
Per Visit	\$774

14. CATHODIC PROTECTION SCHEME FINAL PRODUCT AUDIT FEE

Number of bleed points	2025 / 2026 Fee (excluding GST)
1 - 5	\$774
6 - 30	\$1,291
>30	\$1,807

15. NBN AERIAL FIBRE RETICULATION APPLICATION FEE

Per Design	2025 / 2026 Fee (excluding GST)
1	\$772
2	\$1,030

16. NBN MAKE READY WORKS FINAL PRODUCT AUDIT FEE

Per Design	2025 / 2026 Fee (excluding GST)
1	\$774
2	\$1,033

17. PUBLIC LIGHTING GLARE SHIELD

Activity	2025 / 2026 Fee (excluding GST)
Provision of glare shield for public lighting	Quoted

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18. OTHER CONNECTION CHARGES

Other connections charges or capital contribution may apply in accordance with Ergon Energy's Connection Policy which is approved by the Australian Energy Regulator and published on the Ergon Energy website. These charges apply if the value of network upgrade work funded by Ergon Energy to enable the connection exceeds an economic return threshold assessed using electricity demand and consumption estimates submitted in the customer's connection application or enquiry.

19. QUOTED FEES

For quoted fees the final amount to be invoiced will be charged based on services provided by Ergon Energy and in accordance with Ergon Energy's applicable regulatory instruments. Services listed are classified as quoted services, prices provided are current at the time of publication.

For further detail refer to AER - Final Decision - Ergon Distribution Determination 2020-25 - Fee-based and quoted services model - ACS - June 2020 on the AER website.

20. CONTACT US

To report loss of supply:

13 22 96

For electricity emergencies:

13 16 70


For general enquiries:

ergon.com.au

13 74 66 (8am to 5:30pm, Monday to Friday)

Telephone interpreter service 13 74 66

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