

SAFETY HEROES

KEEPING SAFE AT HOME

Dear Parents and Guardians,

This term at school your child has been learning about electricity and electrical safety through our Safety Heroes program. You can find out more about the program at:

ergon.com.au/safetyheroes

energex.com.au/safetyheroes

Read these tips to keep you and your family safe around electricity at home.



APPLIANCES AND ELECTRICAL FITTINGS:

- Switch off the power before plugging or unplugging appliances, and hold the plug, not the cord.
- Always switch off appliances before cleaning them.
- Never stick a knife into a toaster to release stuck toast.
- Never piggyback double adapters. If you need extra power points, have a licensed electrical contractor install additional outlets, or use a powerboard.

WATER AND ELECTRICITY:

- Never touch electrical appliances or switches with wet hands.
- Keep appliances away from swimming pools.
- Never leave a hair dryer or shaver plugged into a power point – it could fall into the bath or basin.

MAINTENANCE:

- Always check for concealed electrical cables before drilling into walls, floors and ceilings. Be particularly careful when drilling around power points and light switches.
- Do regular safety checks to ensure your appliances and electrical fittings are safe. Replace damaged power points and frayed, perished or damaged cords.
- If you are a home handy person, draw the line at electrical jobs. Doing your own electrical work isn't only dangerous, it's illegal. Always use a licensed electrical contractor.

ELECTRIC SHOCKS:

- Never touch or attempt to rescue someone who is receiving an electric shock - you may end up receiving a shock yourself. If it's safe to do so, turn the power off. Stay well clear and call triple zero (000).
- If you experience tingles or shocks from an electrical appliance or water taps, it may be a sign that's something's wrong. Report it immediately and have your licensed electrical contractor to check your wiring.

POWERLINES:

- Look up and live. Be aware of overhead powerlines, especially when using ladders or moving equipment around your property.
- Always assume fallen powerlines are live. Stay clear, warn others to stay away and call triple zero (000).
- Don't attempt to trim trees or branches near powerlines. Always call a professional tree trimmer to trim any vegetation that's close to powerlines.
- Know where underground cables are. Call Before You Dig Australia on 1100, request your plans at www.1100.com.au or download the free Before You Dig Australia app.

REMEMBER THESE IMPORTANT SAFETY TIPS

Always use a licensed electrical contractor for any electrical work around your home

Test your safety switch every 3 months

Keep electrical appliances away from water

Stay away from fallen powerlines and report them immediately to triple zero (000)



More safety information available at:

ergon.com.au/safetyheroes | energex.com.au/safetyheroes



Part of Energy Queensland