Staff Sharing Register

Ver 26, 10/11/2026

Part of Energy Queensland

This register is intended to be a living document and must be updated quarterly under the Electricity Distribution Ring-Fencing Guideline (by 15 January, 15 April, 15 July and 15 October of each year), though can be updated more frequently if required.

Under the Guideline, Ergon Energy must ensure its staff involved in the provision or marketing of direct control services are not also involved in the provision or marketing of contestable electricity services by a related electricity service provider (RESP) unless one of the exemptions in clause 4.2.2 applies.

The following table details the shared staff positions (i.e. they are involved in the provision of both direct control services provided by Ergon Energy and contestable electricity services provided by a RESP).

Position	Description of role, functions and duties	Examples	Exemption	Duration	Ring-fencing controls
General / Trade Skilled Worker	Maintain and construct network infrastructure and component. Install substation secondary control systems and HV equipment. Operate vehicles, plant and equipment. Interpret and understand design drawings. Maintain, test, calibrate and manage tools and equipment to approved standards	Power Worker, Technical Support Officer, Trade Assistant, On Site Assistant, Operator, Stock Controller, Supply Scheduler, Asset Operator, O&M Support Officer	Clause 4.2.2(b)i.b - Position has access to electricity information but does not have an opportunity to use that information to discriminate in favour of a RESP. Clause 4.2(b)iii – Some staff are located at a regional office i.e. an office that has less than 25,000 connection points within a 100 kilometre radius of that office. Ergon Energy has been granted a waiver to allow the offices at Mareeba and Charters Towers to be classified as regional offices for the purposes of the Guideline. (https://www.aer.gov.au/networks-pipelines/ring-fencing/ring-fencing-waivers/ergon-energy-ring-fencing-waiver-august-2017)	Permanently shared	Ring-fencing training, ring-fencing guidance materials, specialist ring-fencing advice, IT access controls, branding and signage controls.
Technician / Technical Officer	Construction, repair and maintain power supply and telecommunications components. Primarily work in the field traveling to different locations to construct, troubleshoot, diagnose, and resolve problems. Maintain, test and calibrate equipment to approved standards	Metering Technician, Substation Technician, Technical Officer, Work Group Officer, Field Construction Officer, Electric Fitter Mechanic, Cable Jointer, Linesperson, Works Coordinator, Test Paraprofessionals,	Clause 4.2.2(b)i.b - Position has access to electricity information but does not have an opportunity to use that information to discriminate in favour of a RESP. Clause 4.2(b)iii – Some staff are located at a regional office i.e. an office that has less than 25,000 connection points within a 100 kilometre radius of that office. Ergon Energy has been granted a waiver to allow the offices at Mareeba and Charters	Permanently shared	Ring-fencing training, ring-fencing guidance materials, specialist ring-fencing advice, IT access controls, branding and signage controls.

		Technical Service Person Renewables	Towers to be classified as regional offices for the purposes of the Guideline. (https://www.aer.gov.au/networks-pipelines/ring-fencing/ring-fencing-waivers/ergon-energy-ring-fencing-waiver-august-2017)		
Designers / Design Officers	Support electrical engineers with initial design requirements, production of drawings. Determine and document the type and arrangement of circuits, transformers, circuit-breakers, transmission lines and other equipment.	Design Paraprofessional (Civil, Telecommunications, Design, Substations and Mechanical)	Clause 4.2.2(b)i.b - Position has access to electricity information but does not have an opportunity to use that information to discriminate in favour of a RESP. Clause 4.2(b)iii – Some staff are located at a regional office i.e. an office that has less than 25,000 connection points within a 100 kilometre radius of that office. Ergon Energy has been granted a waiver to allow the offices at Mareeba and Charters Towers to be classified as regional offices for the purposes of the Guideline. (https://www.aer.gov.au/networks-pipelines/ring-fencing/ring-fencing-waivers/ergon-energy-ring-fencing-waiver-august-2017)	Permanently shared	Ring-fencing training, ring-fencing guidance materials, specialist ring-fencing advice, IT access controls, branding and signage controls.
Engineer / Other Technical Professional	Evaluates, estimates, designs, develops and maintains electrical control systems and components to required specifications.	Metering Engineer, Substation Design Engineer, Commissioning Engineer, Civil Design Engineer, Telecommunications Specialist, Field Support Engineer, Production Engineer, Project Manager, Principal Advis Iso & Remote Energy Mgmt, Project Coordinator, Project Administration Officer, Construction Manager, Senior DC System Engineer, Senior Asset Engineer, SLA Project Delivery Lead,	Clause 4.2.2(b)i.b - Position has access to electricity information but does not have an opportunity to use that information to discriminate in favour of a RESP. Clause 4.2(b)iii – Some staff are located at a regional office i.e. an office that has less than 25,000 connection points within a 100 kilometre radius of that office. Ergon Energy has been granted a waiver to allow the offices at Mareeba and Charters Towers to be classified as regional offices for the purposes of the Guideline. (https://www.aer.gov.au/networks-pipelines/ring-fencing/ring-fencing-waivers/ergon-energy-ring-fencing-waiver-august-2017)	Permanently shared	Ring-fencing training, ring-fencing guidance materials, specialist ring-fencing advice, IT access controls, branding and signage controls.

		Works Management, Standards and Systems, Works Program System Support, Process Enablement Manager,			
Supervisor / Team Leader	Various supervisory tasks e.g. assig, monito and coordinate their team's work.	Manager Customer Operations, Metering Supervisor, Work Group Leader, Work Crew Leader, Manager Fleet, Field Operations Manager, Plant Workshop Manager, Electrical Supervisor, Network Integration Batteries Manager, Work Group Leader - Renewables, Manager Asset & Operations, Team Leader – Power Transformers, Operations & Construction Manager	Clause 4.2.2(b)i.b - Position has access to electricity information but does not have an opportunity to use that information to discriminate in favour of a RESP. Clause 4.2(b)iii – Some staff are located at a regional office i.e. an office that has less than 25,000 connection points within a 100 kilometre radius of that office. Ergon Energy has been granted a waiver to allow the offices at Mareeba and Charters Towers to be classified as regional offices for the purposes of the Guideline. (https://www.aer.gov.au/networks-pipelines/ring-fencing/ring-fencing-waivers/ergon-energy-ring-fencing-waiver-august-2017)	Permanently shared	Ring-fencing training, ring-fencing guidance materials, specialist ring-fencing advice, IT access controls, branding and signage controls
Administration	Various administration tasks and coordination of activities	Billing & Contracts Officer, Metering & Market Interface Officer	Clause 4.2.2(b)i.b - Position has access to electricity information but does not have an opportunity to use that information to discriminate in favour of a RESP. Clause 4.2.2(b)ii. – Position will be providing assistance to the extent necessary to respond to an event (such as an emergency) that is beyond a Network Service Provider's reasonable control.	Storm season	Ring-fencing training, ring-fencing guidance materials, specialist ring-fencing advice, branding and signage controls

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Former Position	New Position	New Position Commencement Date	New Position Finish Date
GM Field Delivery	GM Engineering and Project Delivery	Q3 CY2026	Q4 CY2026
Manager Customer Metering	GM Metering	Q3 CY2026	Q4 CY2026
Apprentice Program Leader	Metering EFM	Q3 CY2026	

Ergon Energy also shares staff under the exemption in clause 4.2.2(b)(i)(c) (i.e. where a staff member only has access to electricity information to the extent that is necessary to perform services that are not electricity services (such as general administration, accounting, payroll, human resources, legal or regulatory, or IT support services)).

For further information or feedback, please contact us via email: ring.fencing@energyq.com.au