

FleetCarma C2 Device Installation Instructions: Hyundai Vehicles

These instructions are a guide for installing your FleetCarma C2 Device. If you require additional support, or have questions, please contact Ergon Network/Energex at: evsmartcharge@energyq.com.au

Ensure you are in a well lit area that is safe with no obstructions and mobile coverage is good.

SmartCharge Queensland FleetCarma C2 Device Installation Instructions

Step 1: Activate

Take the blue C2 box and look for the Activation Key and C2 ID on the sticker. The C2 ID is also located on the C2 device. [Create a SmartCharge account](https://smartchargequeensland.fleetcarma.com) online at smartchargequeensland.fleetcarma.com and enter the C2 ID and activation code to activate your C2 and link it with your account.

Step 2: Install the C2 Device

A. Remove the C2 Device from its box. Retain the box for future reference to the C2 ID number and Activation Code.

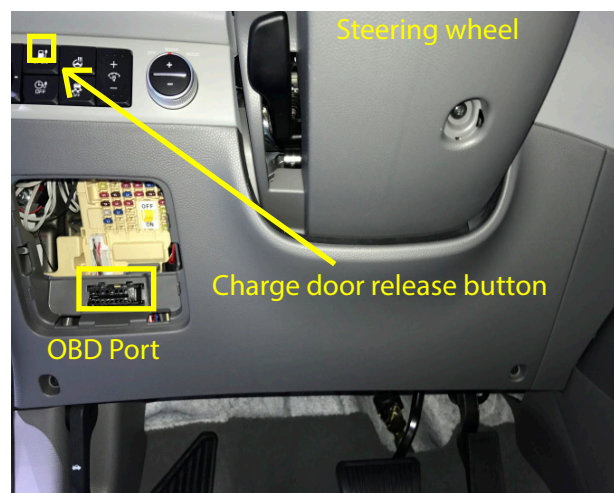
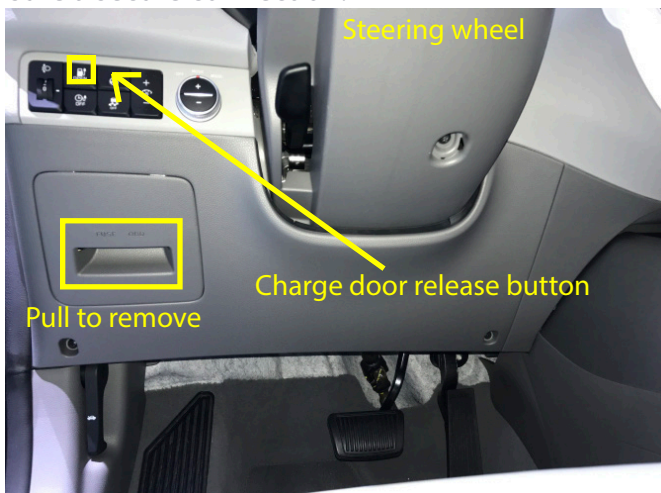


B. Turn on the vehicle.

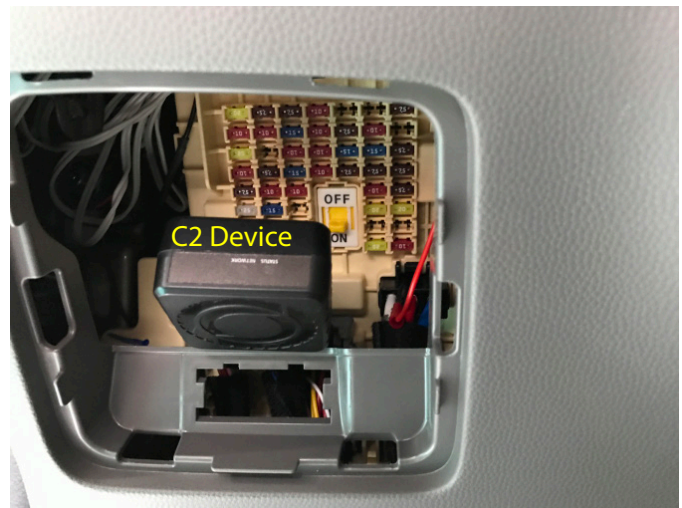
C. Locate the OBD II port in your vehicle. This port is located in the area between the steering wheel and the pedals, below the charge door release button. It is behind a panel with a handle on it. Take the panel off to access the port.

D. Once the OBD II port is located, squeeze the clips on either side of the OBD II port and push it away from you to release it from the plastic trim. See images on next page.

E. Now that the OBD port has been released, connect the C2 to the port and press firmly to ensure a secure connection.



*Note that the circular knob to the left of the steering wheel column above may not appear on all Hyundai EV Models.



Step 3: Confirm Operation

Ensure that the LED lights are indicating the C2 device is working:

- A solid Orange LED indicates the device is receiving power.
- A solid Blue LED indicates the device is successfully communicating data. It may take some time (up to 5 minutes or longer) for the solid blue light to appear if the cell signal is weak.

	LED Sequence	What does it mean?
Status	●	Unit is functioning correctly.
	● ✱ ●	Unit is receiving power and is running internal checks.
	●	Unit is not receiving power
Network	●	Unit is successfully connected to FleetCarma.
	● ✱ ●	Unit is attempting to establish a wireless connection with FleetCarma.
	●	Unit cannot establish cellular connectivity

If one or both LEDs do not light up after installation, follow these steps:

1. Ensure vehicle is started (vehicle ready to drive).
2. Remove the C2 device, wait for 10 seconds, and clip it back in.
3. LEDs still not lit correctly? Contact Ergon Network/Energex at: evsmartcharge@energyq.com.au

If the orange LED is solid, and the blue LED is either solid or flashing, you have successfully completed the installation.

You are all set to go. If you service your vehicle and the C2 device is removed by the service agent just ensure it is re-installed.