

# Electrical Contractor Update

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NETWORK

## Providing clearance to power lines

If your customer is building near overhead power lines (including low and high voltage electric lines and low voltage service lines), make sure the completed structure does not encroach upon the minimum distances outlined in the *Electrical Safety Regulation 2013 - Schedule 4 and Schedule 5*.

Please remember it is your responsibility to ensure that when electrical work is performed that all new connections and any alterations/additions will comply with the *Electrical Safety Regulation 2013* and the *Electrical Safety Code of Practice 2010 - Working Near Overhead and Underground Electrical Lines*.

Also, during the planning phase before you commence construction work, it is essential that you confirm that the proposed construction work of buildings, scaffolding, signage, cranes etc. will not cause a breach to the exclusion zones for both the construction equipment and workers depending of their level of qualification (i.e. untrained or authorised).

Safety advice can be provided on site where you have determined that the exclusion zones for overhead electric lines cannot be maintained:

- To obtain written safety advice please complete the [Safety Advice Request Form](#).
- For advice on changing or establishing a Point of Attachment for an overhead service line please call us on **1800 237 466** (select Option 2 then Option 2 again).

Note the *Safety Advice Request Form*, the *Electricity Entity Requirements: Working Near Overhead and Underground Electric Lines*, *Electrical Safety Regulation 2013* and the *Electrical Safety Code of Practice 2010 - Working Near Overhead and Underground Electrical Lines* are all available on the [Ergon Network website](#) under *Safety, Powerline Safety and Safety Acts and Regulations*.

## Want your contractor fees paid faster?

We've improved functionality in the [Electrical Partners Portal](#) for a faster turnaround time in the payment of invoices. So please submit your requests for reimbursement via the portal rather than sending in your invoices via email - it's the quickest way.

**Electrical Contractors Hotline**  
7.30am to 4pm Monday to Friday

**1800 237 466**

# Information Sessions

Energy Academy sessions provide electrical contractors and other trade professionals the information they need to keep up to date with changes in the electricity industry.

Topics covered in the upcoming sessions include a QECMM Update, NECF regulatory rule changes, Connections Program, Power of Choice Update, Portal Improvements and a general Q&A session.

These free sessions will run from 4.30 to 6.30pm in twelve locations across Queensland. Light refreshments will be served on arrival. To register to attend, select the location that suits you from the list below and complete the registration details.

Date	Venue	Location
14 May 2018	Hinterland Hotel, 53 Station St	<a href="#">Nerang</a>
15 May 2018	Maroochy Surf Lifesaving Club, 34-36 Alexandra Pde	<a href="#">Maroochydore</a>
17 May 2018	Energy Queensland, Logan & Ipswich Rooms, 26 Reddacliff St, Newstead	<a href="#">Brisbane</a>
21 May 2018	Souths Leagues Club, 181 Milton St	<a href="#">Mackay</a>
22 May 2018	Seagulls Resort, 74 The Esplanade, Belgian Gardens	<a href="#">Townsville</a>
23 May 2018	Brothers Leagues Club, Anderson St	<a href="#">Cairns</a>
24 May 2018	Rockhampton Leagues Club, Cambridge St	<a href="#">Rockhampton</a>
28 May 2018	Platinum International Hotel, 326 James St, Harristown	<a href="#">Toowoomba</a>
29 May 2018	Brothers Leagues Club, Wildey St, Raceview	<a href="#">Ipswich</a>
30 May 2018	Springwood Hotel, Cnr Springwood Rd & Rochedale Rd	<a href="#">Springwood</a>
18 June 2018	Brothers Sports Club, 130 Takalvan St	<a href="#">Bundaberg</a>
19 June 2018	Hervey Bay RSL, 11 Torquay Rd	<a href="#">Hervey Bay</a>

Places are limited so register now to secure your spot. For further information please email us at [externalpartnerships@energyq.com.au](mailto:externalpartnerships@energyq.com.au)

## Battery Trial – Tips for Installers

Energex is undertaking a Market Based Battery Trial to learn more about residential battery energy storage systems (BESS) connected to our network. This three year trial commenced in September 2016 and monitors the consumption habits of 15 customers with solar PV and BESS installed. The installation phase of the trial has produced some practical learnings and tips that can help you make the installation process easier, improve the safety and quality of installations and avoid issues down the track. Read the trial's key learnings and tips for installation in the [Energex Market Based Battery Trial Report](#) on the Energex website.

**Network general enquiries**  
**13 74 66**  
7.00am - 5.30pm Monday to Friday  
[networkenquiries@ergon.com.au](mailto:networkenquiries@ergon.com.au)

**Faults only**  
**13 22 96**  
24 hours a day,  
7 days a week

**Life-Threatening  
Emergencies**  
**000 (Triple zero)**  
**or 13 16 70**  
24 hours a day, 7 days a week

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