

# RELAY

## News for Electrical Contractors

Issue 34 · June 2017



NETWORK

Welcome to Issue 34 of RELAY. In this issue we talk about creating NMIs for multi-tenancy buildings, a portal improvement, and more portal sessions and forums.

## Create NMIs for multi-tenancy buildings

To help speed up the connection process for multi-tenancy buildings (e.g. apartment buildings, office blocks and shopping centres), you can now apply for a batch of NMIs before submitting your Connection Application.

We'll notify you when the NMIs have been created and are available in the [Electrical Partners Portal](#) so you can submit your Connection Applications.

To create NMIs for multi-tenancy buildings go to [ergon.com.au/createNMI](http://ergon.com.au/createNMI)

## Portal improvement

### We've made an improvement in the portal.

Previously, when completing a Form A via the Portal, you couldn't see all the tariffs connected to a NMI. This made it difficult for you to select which tariffs you still require after a metering change so we had to call you to find out.

We've fixed that bug! Now all tariffs that are connected to a NMI are displayed and you can select which ones to keep after your metering change.



To view the connected tariffs use the scroll bar.

**Electrical Contractors Hotline**  
7.30am to 4pm Monday to Friday

**1800 237 466**

**We always appreciate your feedback.**

Email feedback to [networkenquiries@ergon.com.au](mailto:networkenquiries@ergon.com.au)

# More portal sessions

We've now scheduled the final portal sessions at our depots in the Greater Downs and Fitzroy regions to help electrical contractors with the portal. If you're located in these regions and experiencing difficulty this is the perfect opportunity to receive one-on-one coaching. Please bring along questions and examples of problems you'd like help with.

Location	Date	Time	Venue
Warwick	Monday 19 June	9am to 12 noon	Ergon Depot, 64 Albion St, Warwick
Toowoomba	Tuesday 20 June	7.30am to 10.30am	Ergon Depot, 125 - 141 Hampton Street (Cnr South St), Toowoomba
Dalby	Tuesday 20 June	1pm to 4pm	Ergon Depot, Cooper St, Dalby
Chinchilla	Wednesday 21 June	7.30am to 10.30am	Ergon Depot, Slessar St, Chinchilla
Roma	Wednesday 21 June	2pm to 4.30pm	Ergon Depot, 50 Station St, Roma
Charleville	Thursday 22 June	7.30am to 10.30am	Ergon Depot, Bentwell St, Charleville
St George	Friday 23 June	7.30am to 10.30am	Ergon Depot, 41 Henry St, St George
Gladstone	Tuesday 27 June	10am to 1pm	Ergon Depot, 66 Gladstone Benaraby Road, Gladstone
Biloela	Wednesday 28 June	10am to 1pm	Ergon Depot, 12 - 24 Dunn St, Biloela
Rockhampton	Thursday 29 June	10am to 1pm	Building 1, Ergon Depot, Glenmore Road, Rockhampton
Emerald	Friday 30 June	7am to 10am	Ergon Depot, 100 Opal St, Emerald

# Electrical Partners Forums

We're also holding forums in Toowoomba and Rockhampton to give you our latest news and technical updates and information. There will also be breakout sessions with people from Ergon Network and Ergon Retail.

Location	Date	Time	Venue
Toowoomba	Monday 19 June	5pm to 7pm	Middle Ridge Golf Club, 235 - 323 Rowbotham Street, Toowoomba
Rockhampton	Wednesday 28 June	5pm to 7pm	Frenchville Sports Club, 105 Clifton Street, North Rockhampton

## Please email us

If you think you might attend one of the portal sessions or the forum please let us know by emailing [diana.stevens@ergon.com.au](mailto:diana.stevens@ergon.com.au)

Network  
general enquiries  
**13 74 66**  
7.00am - 6.30pm Monday to Friday

[ergon.com.au](http://ergon.com.au)

Faults only  
**13 22 96**  
24 hours a day,  
7 days a week

Life-Threatening  
Emergencies  
**000 (Triple zero)**  
or **13 16 70**  
24 hours a day, 7 days a week

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