

Office Sharing Register

Ver 21, 14/07/2026



This register has been established and maintained in accordance with clause 4.2.4(a) of the AER's Ring-fencing Guideline for Electricity Distribution (Version 3, November 2021).

The Guideline requires that the office register must identify where Ergon Energy Network (DNSP) uses the same office (i.e. a building, an entire floor of a building or a part of a building that has separate and secure access requirements such that staff from elsewhere in the building do not have unescorted access to it) as a related electricity service provider (RESP) e.g. Yurika and/or Ergon Energy Retail providing contestable electricity services and one of the following conditions apply.

CI 4.2.1(b)i. Staff have no access to electricity information; have access to electricity information but no opportunity to use that information to engage in conduct that is contrary to the ring-fencing guideline; or only have access to electricity information to the extent necessary to perform services that are not electricity services (such as general administration, accounting, payroll, human resources, legal or regulatory, or information technology support services)

CI 4.2.1(b)iii. Regional office i.e. an office that has less than 25,000 connection points within a 100 kilometre radius of that office (except where this exemption has been varied or revoked as per an AER Waiver).

Office Location	DNSP Staff	RESP Staff	Ring-fencing Controls	Exemption / Waiver
Bowen Depot	- Customer & Market Operations - Design & Engineering - Field Delivery - Operations Delivery Enablement - Procurement & Supply	Assets & Operations	- System user agreement - Ring-fencing training - Digital access controls - Employee ID cards	4.2.1(b)iii

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Bundaberg Depot	• Corporate Shared Services • Customer & Market Operations • Customer Connections • Cyber, Architecture & Technology • Design & Engineering • Digital Enterprise Solutions • Field Delivery • Field Services • Financial Control • Grid Technology • Health, Safety & Environment • Operations Delivery Enablement • Procurement & Supply • Works Program Optimisation	• Wholesale Markets & Business Development	• System user agreement • Ring-fencing training • Digital access controls • Employee ID cards	4.2.1(b)iii
Cairns Office, McLeod St	• Corporate Shared Services • Customer & Market Operations • Design & Engineering • Field Delivery • Health, Safety & Environment	• Retail Service & Operations	• System user agreement • Ring-fencing training • Digital access controls, • Employee ID and building access cards	4.2.1(b)i

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Part of Energy Queensland

	• Operations Delivery Enablement • Operations Strategy Enablement & Integration			
Gladstone Depot	• Corporate Shared Services • Customer & Workplace Solutions • Design & Engineering • Field Delivery • Grid Technology • Health, Safety & Environment • Operations Delivery Enablement • Operations – Substations • People & Culture • Works Program Optimisation	• Asset & Operations • Field Services • Health, Safety & Environment • Yurika - HSE	• System user agreement • Ring-fencing training • Digital access controls • Employee ID cards	4.2.1(b)i
Mackay Office	• Asset Maintenance • Corporate Shared Services • Customer & Market Operations • Customer & Workplace Solutions • Customer Connections • Design & Engineering • Digital Enterprise Solutions	• Field Services • Metering • Retail Service & Operations	• System user agreement • Ring-fencing training • Digital access controls, • Employee ID and building access cards	4.2.1(b)i

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Part of Energy Queensland

	• Field Delivery • Financial Performance & Analysis • Grid Investment • Grid Planning • Grid Technology • Health, Safety & Environment • Network Operations • Operations – Substations • Operations Delivery Enablement • People & Culture • Procurement • Property & Security • Supply • Works Program Optimisation			
Maryborough Office	• Asset Maintenance • Corporate Shared Services • Customer & Market Operations • Customer & Workplace Solutions • Customer Connections • Cyber, Architecture & Technology	• Commercial Services • Retail Services & Operations	• System user agreement • Ring-fencing training • Digital access controls • Employee ID and building access cards	4.2.1(b)i

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Part of Energy Queensland

	• Design & Engineering • Digital Enterprise Solutions • Digital Portfolio Management Office • Field Delivery • Financial Control • Financial Performance & Analysis • Grid Investment • Health, Safety & Environment • Legal Services • Network Operations • Operations - Substations • Operations Delivery Enablement • People & Culture • Procurement & Supply • Renewables & Distributed Energy • Works Program Optimisation			
Rockhampton Office, Alma Street	• Asset Maintenance • Asset Standards • Business & Process Improvement • Customer & Workplace Solutions	• Asset & Operations • Commercial Services • Customer & Business Enablement	• System user agreement • Ring-fencing training • Digital access controls • Employee ID and building	4.2.1(b)i

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Part of Energy Queensland

	• Cyber, Architecture & Technology • Design & Engineering • Digital Enterprise Solutions • Digital Portfolio Management Office • Engineering & Project Delivery • Enterprise Risk & Resilience • Enterprise Data • Field Services • Financial Control • Financial Performance & Analysis • Governance & Assurance • Government & Investment Strategy • Grid Investment • Grid Planning • Grid Technology • Health, Safety & Environment • Legal Services • Operations Delivery Enablement • People & Culture • Procurement & Supply	• Engineering & Project Delivery • Field Services • Metering • Retail Service & Operations • Wholesale Markets & Business Development • Yurika - HSE	access cards, • Floor segregation and seating allocation • Signage	
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Part of Energy Queensland

	• Property & Security • Regulation • Renewables & Distributed Energy • Strategy & Enablement			
Toowoomba Depot	• Asset Maintenance • Asset Standards • Corporate Shared Services • Customer & Market Operations • Customer & Workplace Solutions • Customer Connections • Cyber, Architecture & Technology • Design & Engineering • Digital Enterprise Solutions • Engineering & Project Delivery • Enterprise Data • Enterprise Risk & Resilience • Field Delivery • Financial Performance & Analysis • Grid Investment • Grid Planning	• Asset & Operations • Engineering & Project Delivery • Field Services • Proposals & Business Development • Retail Services & Operations	• System user agreement • Ring-fencing training, • Digital access controls, • Employee ID and building access cards	4.2.1(b)i

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Part of Energy Queensland

	• Grid Technology • Health, Safety & Environment • Legal Services • Network Operations • Operations – Management • Operations – Substations • Operations Delivery Enablement • People & Culture • Property & Security • Renewables & Distributed Energy • Supply • Works Program Optimisation			
Townsville Office, Flinders Street	• Asset Maintenance • Asset Standards • Business & Process Improvement • Corporate Shared Services • Customer & Market Operations • Customer & Workplace Solutions • Customer Advocacy • Customer Connections	• Asset & Operations • Commercial Services • Customer & Business Enablement • Engineering & Project Delivery • Field Services • Metering • Retail Services &	• System user agreement • Ring-fencing training • Digital access controls • Employee ID and building access cards • Floor segregation and seating allocation • Signage	4.2.1(b)i

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	• Cyber, Architecture & Technology • Digital Enterprise Solutions • Digital Portfolio Management Office • Enterprise Risk & Resilience • Field Delivery • Financial Control • Financial Performance & Analysis • Governance & Assurance • Grid Investment • Grid Planning • Grid Technology • Health, Safety & Environment • Legal Services • Operations - Management • Operations Delivery Enablement • People & Culture • Procurement & Supply • Property & Security • Regulation • Renewables & Distributed Energy	Operations • Wholesale Markets & Business Development • Yurika - HSE		
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Office Sharing Register

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	• Strategy & Enablement • Works Program Optimisation			
Townsville Depot, Garbutt	• Community Strategy • Corporate Affairs • Corporate Shared Services • Customer & Market Operations • Customer & Workplace Solutions • Customer Connections • Cyber, Architecture and Technology • Design & Engineering • Digital Enterprise Solutions • Digital Portfolio Management Office • Field Delivery • Grid Technology • Health, Safety & Environment • Network Operations • Operations – Substations • Operations Delivery Enablement • People & Culture • Procurement & Supply	• Materials Sales	• System user agreement • Ring-fencing training • Digital access controls • Employee ID and building access cards • Signage	4.2.1(b)i

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	• Works Program Optimisation			
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For further information or feedback, please contact us via email: ring.fencing@energyq.com.au