

Office Sharing Register

Ver 19, 14/01/2026



This register has been established and maintained in accordance with clause 4.2.4(a) of the AER's Ring-fencing Guideline for Electricity Distribution (Version 3, November 2021).

The Guideline requires that the office register must identify where Ergon Energy Network (DNSP) uses the same office (i.e. a building, an entire floor of a building or a part of a building that has separate and secure access requirements such that staff from elsewhere in the building do not have unescorted access to it) as a related electricity service provider (RESP) e.g. Yurika and/or Ergon Energy Retail providing contestable electricity services and one of the following conditions apply.

CI 4.2.1(b)i. Staff have no access to electricity information; have access to electricity information but no opportunity to use that information to engage in conduct that is contrary to the ring-fencing guideline; or only have access to electricity information to the extent necessary to perform services that are not electricity services (such as general administration, accounting, payroll, human resources, legal or regulatory, or information technology support services)

CI 4.2.1(b)iii. Regional office i.e. an office that has less than 25,000 connection points within a 100 kilometre radius of that office (except where this exemption has been varied or revoked as per an AER Waiver).

Office Location	DNSP Staff	RESP Staff	Ring-fencing Controls	Exemption / Waiver
Bowen Depot	<ul style="list-style-type: none">Customer & Market OperationsDesign & EngineeringField DeliveryOperations Delivery EnablementProcurement & Supply	<ul style="list-style-type: none">Assets & Operations	<ul style="list-style-type: none">System user agreementRing-fencing trainingDigital access controlsEmployee ID cards	4.2.1(b)iii

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Bundaberg Depot	<ul style="list-style-type: none">• Corporate Shared Services• Customer & Market Operations• Customer Connections• Cyber, Architecture & Technology• Design & Engineering• Digital Enterprise Solutions• Field Delivery• Financial Control• Grid Technology• Health, Safety & Environment• Operations Delivery Enablement• Procurement & Supply• Works Program Optimisation	<ul style="list-style-type: none">• Wholesale Markets & Business Development	<ul style="list-style-type: none">• System user agreement• Ring-fencing training• Digital access controls• Employee ID cards	4.2.1(b)iii
Cairns Office, McLeod St	<ul style="list-style-type: none">• Corporate Shared Services• Customer & Market Operations• Design & Engineering• Field Delivery• Health, Safety & Environment• Operations Delivery Enablement	<ul style="list-style-type: none">• Retail Service & Operations	<ul style="list-style-type: none">• System user agreement• Ring-fencing training• Digital access controls,• Employee ID and building access cards	4.2.1(b)i

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	<ul style="list-style-type: none">• Works Program Optimisation			
Gladstone Depot	<ul style="list-style-type: none">• Corporate Shared Services• Customer & Workplace Solutions• Design & Engineering• Field Delivery• Grid Technology• Health, Safety & Environment• Operations Delivery Enablement• Operations – Substations• People & Culture• Works Program Optimisation	<ul style="list-style-type: none">• Asset & Operations• Field Services• Health, Safety & Environment	<ul style="list-style-type: none">• System user agreement• Ring-fencing training• Digital access controls• Employee ID cards	4.2.1(b)i
Mackay Office	<ul style="list-style-type: none">• Asset Maintenance• Corporate Shared Services• Customer & Market Operations• Customer & Workplace Solutions• Customer Connections• Design & Engineering• Digital Enterprise Solutions• Field Delivery	<ul style="list-style-type: none">• Field Services• Metering• Retail Service & Operations	<ul style="list-style-type: none">• System user agreement• Ring-fencing training• Digital access controls,• Employee ID and building access cards	4.2.1(b)i

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	<ul style="list-style-type: none">• Financial Performance & Analysis• Grid Investment• Grid Planning• Grid Technology• Health, Safety & Environment• Network Operations• Operations – Substations• Operations Delivery Enablement• People & Culture• Property & Security• Works Program Optimisation			
Maryborough Office	<ul style="list-style-type: none">• Asset Maintenance• Corporate Shared Services• Customer & Market Operations• Customer & Workplace Solutions• Customer Connections• Cyber, Architecture & Technology• Design & Engineering• Digital Enterprise Solutions• Financial Control	<ul style="list-style-type: none">• Commercial Services• Retail Services & Operations	<ul style="list-style-type: none">• System user agreement• Ring-fencing training• Digital access controls• Employee ID and building access cards	4.2.1(b)i

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	<ul style="list-style-type: none">• Financial Performance & Analysis• Foundation & Network Platform & Services• Grid Investment• Health, Safety & Environment• Legal Services• Network Operations• Operations Delivery Enablement• People & Culture• Procurement & Supply• Renewables & Distributed Energy• Works Program Optimisation			
Rockhampton Office, Alma Street	<ul style="list-style-type: none">• Asset Maintenance• Asset Standards• Business & Process Improvement• Customer & Workplace Solutions• Cyber, Architecture & Technology• Design & Engineering• Digital Enterprise Solutions• Engineering & Project Delivery	<ul style="list-style-type: none">• Asset & Operations• Commercial Services• Customer & Business Enablement• Engineering & Project Delivery• Field Services• Metering• Retail Service &	<ul style="list-style-type: none">• System user agreement• Ring-fencing training• Digital access controls• Employee ID and building access cards,• Floor segregation and seating allocation• Signage	4.2.1(b)i

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<ul style="list-style-type: none">• Enterprise Risk & Resilience• Enterprise Data• Field Services• Financial Control• Financial Performance & Analysis• Governance & Assurance• Government & Investment Strategy• Grid Investment• Grid Planning• Grid Technology• Health, Safety & Environment• Legal Services• Network Pricing & Tariffs• Network Safety & Risk• Operations Delivery Enablement• People & Culture• Procurement & Supply• Property & Security• Renewables & Distributed Energy• Strategy & Enablement	<p>Operations</p> <ul style="list-style-type: none">• Wholesale Markets & Business Development• Yurika - HSE		
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Toowoomba Depot	<ul style="list-style-type: none">• Asset Maintenance• Asset Standards• Corporate Shared Services• Customer & Market Operations• Customer & Workplace Solutions• Customer Connections• Cyber, Architecture & Technology• Design & Engineering• Digital Enterprise Solutions• Engineering & Project Delivery• Enterprise Data• Field Delivery• Financial Performance & Analysis• Grid Investment• Grid Planning• Grid Technology• Health, Safety & Environment• Legal Services• Major Customers• Network Operations	<ul style="list-style-type: none">• Asset & Operations• Engineering & Project Delivery• Field Services• Proposals & Business Development• Retail Services & Operations	<ul style="list-style-type: none">• System user agreement• Ring-fencing training,• Digital access controls,• Employee ID and building access cards	4.2.1(b)i
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	<ul style="list-style-type: none">• Network Safety & Risk• Operations – Substations• Operations Delivery Enablement• People & Culture• Procurement & Supply• Property & Security• Renewables & Distributed Energy• Works Program Optimisation			
Townsville Office, Flinders Street	<ul style="list-style-type: none">• Asset Maintenance• Asset Standards• Business & Process Improvement• Corporate Shared Services• Customer & Market Operations• Customer & Workplace Solutions• Customer Advocacy• Customer Connections• Cyber, Architecture & Technology• Digital Enterprise Solutions• Field Services• Financial Control	<ul style="list-style-type: none">• Asset & Operations• Commercial Services• Customer & Business Enablement• Engineering & Project Delivery• Field Services• Metering• Retail Services & Operations• Wholesale Markets & Business Development	<ul style="list-style-type: none">• System user agreement• Ring-fencing training• Digital access controls• Employee ID and building access cards• Floor segregation and seating allocation• Signage	4.2.1(b)i

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	<ul style="list-style-type: none">• Financial Performance & Analysis• Governance & Assurance• Grid Investment• Grid Planning• Grid Technology• Health, Safety & Environment• Legal Services• Operations Delivery Enablement• People & Culture• Procurement & Supply• Property & Security• Regulatory Affairs• Renewables & Distributed Energy• Strategy & Enablement• Works Program Optimisation			
Townsville Depot, Garbutt	<ul style="list-style-type: none">• Community Strategy• Corporate Affairs• Corporate Shared Services• Customer & Market Operations• Customer & Workplace Solutions	<ul style="list-style-type: none">• Materials Sales	<ul style="list-style-type: none">• System user agreement• Ring-fencing training• Digital access controls• Employee ID and building access cards	4.2.1(b)i

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<ul style="list-style-type: none">• Customer Connections• Design & Engineering• Digital Enterprise Solutions• Field Delivery• Grid Technology• Health, Safety & Environment• Network Operations• Operations – Substations• Operations Delivery Enablement• People & Culture• Procurement & Supply• Works Program Optimisation		<ul style="list-style-type: none">• Signage	
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For further information or feedback, please contact us via email: ring.fencing@energyq.com.au