

Office Sharing Register

Ver 18, 3/10/2025



This register has been established and maintained in accordance with clause 4.2.4(a) of the AER's Ring-fencing Guideline for Electricity Distribution (Version 3, November 2021).

The Guideline requires that the office register must identify where Ergon Energy Network (DNSP) uses the same office (i.e. a building, an entire floor of a building or a part of a building that has separate and secure access requirements such that staff from elsewhere in the building do not have unescorted access to it) as a related electricity service provider (RESP) e.g. Yurika and/or Ergon Energy Retail providing contestable electricity services and one of the following conditions apply.

CI 4.2.1(b)i. Staff have no access to electricity information; have access to electricity information but no opportunity to use that information to engage in conduct that is contrary to the ring-fencing guideline; or only have access to electricity information to the extent necessary to perform services that are not electricity services (such as general administration, accounting, payroll, human resources, legal or regulatory, or information technology support services)

CI 4.2.1(b)iii. Regional office i.e. an office that has less than 25,000 connection points within a 100 kilometre radius of that office (except where this exemption has been varied or revoked as per an AER Waiver).

Office Location	DNSP Staff	RESP Staff	Ring-fencing Controls	Exemption / Waiver
Atherton Depot	<ul style="list-style-type: none">Corporate Shared ServicesCustomer & Market OperationsCustomer ConnectionsDesign & EngineeringField DeliveryHealth, Safety & EnvironmentOperations Delivery Enablement	<ul style="list-style-type: none">Proposals & Business Development	<ul style="list-style-type: none">System user agreementRing-fencing trainingDigital access controlsEmployee ID and building access cards	4.2.1(b)i

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	<ul style="list-style-type: none"> • Procurement & Supply 			
Bowen Depot	<ul style="list-style-type: none"> • Customer & Market Operations • Design & Engineering • Field Delivery • Operations Delivery Enablement • Procurement & Supply • Works Program Optimisation 	<ul style="list-style-type: none"> • Assets & Operations 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls • Employee ID cards 	4.2.1(b)iii
Bundaberg Depot	<ul style="list-style-type: none"> • Corporate Shared Services • Customer & Market Operations • Customer Connections • Cyber & Information Security • Design & Engineering • Enterprise & Asset Platform Services • Field Delivery • Financial Control • Grid Technology • Health, Safety & Environment • Operations Delivery Enablement • Procurement & Supply 	<ul style="list-style-type: none"> • Wholesale Markets & Business Development 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls • Employee ID cards 	4.2.1(b)iii

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	<ul style="list-style-type: none"> • Works Program Optimisation 			
Cairns Office, McLeod St	<ul style="list-style-type: none"> • Corporate Shared Services • Customer & Market Operations • Design & Delivery Standards • Field Delivery • Health, Safety & Environment • Operations Delivery Enablement • Works Program Optimisation 	<ul style="list-style-type: none"> • Retail Service & Operations 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls, • Employee ID and building access cards 	4.2.1(b)i
Gladstone Depot	<ul style="list-style-type: none"> • Corporate Shared Services • Design & Engineering • Field Delivery • Foundation Platform Services • Grid Technology • Health, Safety & Environment • Human Resources • Operations Delivery Enablement • Operations – Substations • Works Program Optimisation 	<ul style="list-style-type: none"> • Asset & Operations • Field Services • Health, Safety & Environment 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls • Employee ID cards 	4.2.1(b)i
Mackay Office	<ul style="list-style-type: none"> • Asset Maintenance 	<ul style="list-style-type: none"> • Field Services 	<ul style="list-style-type: none"> • System user agreement 	4.2.1(b)i

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Part of Energy Queensland

	<ul style="list-style-type: none"> • Corporate Shared Services • Customer & Market Operations • Customer Connections • Design & Delivery Standards • Enterprise & Information Platform Services • Field Delivery • Financial Performance & Analysis • Foundation & Network Platform & Services • Grid Investment • Grid Planning • Grid Technology • Health, Safety & Environment • Human Resources • Network Operations • Operations – Substations • Operations Delivery Enablement • Procurement & Supply • Property & Security • Works Program Optimisation 	<ul style="list-style-type: none"> • Metering • Retail Service & Operations 	<ul style="list-style-type: none"> • Ring-fencing training • Digital access controls, • Employee ID and building access cards 	
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Part of Energy Queensland

Maryborough Office, Adelaide Street	<ul style="list-style-type: none"> • Asset Maintenance • Corporate Shared Services • Customer & Emerging Platform Services • Customer & Market Operations • Customer Connections • Design & Engineering • Digital Capability & Planning • Enterprise & Asset Platform Services • Financial Control • Financial Performance & Analysis • Foundation & Network Platform & Services • Grid Investment • Health, Safety & Environment • Human Resources • Network Operations • Operations Delivery Enablement • Procurement & Supply • Renewables & Distributed Energy 	<ul style="list-style-type: none"> • Commercial Services • Retail Services & Operations 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls • Employee ID and building access cards 	4.2.1(b)i
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Part of Energy Queensland

	<ul style="list-style-type: none"> • Works Program Optimisation 			
Rockhampton Office, Alma Street	<ul style="list-style-type: none"> • Asset Maintenance • Asset Standards • Business & Process Improvement • Customer & Emerging Platforms • Cyber & Information Security • Design & Engineering • Digital Architecture & Strategy • Digital Capability & Planning • Energy Storage • Engineering & Project Delivery • Enterprise & Asset Platform Services • Enterprise Data • Field Services • Financial Control • Financial Performance & Analysis • Foundation & Network Platform Services • Governance & Assurance 	<ul style="list-style-type: none"> • Asset & Operations • Commercial & Governance • Commercial Services • Customer & Business Enablement • Engineering & Project Delivery • Field Services • Metering • Retail Service & Operations • Wholesale Markets & Business Development 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls • Employee ID and building access cards, • Floor segregation and seating allocation • Signage 	4.2.1(b)i

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Part of Energy Queensland

	<ul style="list-style-type: none"> • Government & Investment Strategy • Grid Investment • Grid Planning • Grid Technology • Health, Safety & Environment • Human Resources • Legal Services • Network Pricing & Tariffs • Network Safety & Risk • Operations Delivery Enablement • Procurement & Supply • Property & Security • Renewables & Distributed Energy • Strategic Forecasting • Strategy & Enablement 			
Toowoomba Depot	<ul style="list-style-type: none"> • Asset Maintenance • Asset Standards • Corporate Shared Services • Customer & Market Operations • Customer Connections 	<ul style="list-style-type: none"> • Asset & Operations • Engineering & Project Delivery • Field Services • Proposals & Business 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training, • Digital access controls, • Employee ID and building access cards 	4.2.1(b)i

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	<ul style="list-style-type: none">• Design & Engineering• Energy Storage• Engineering & Project Delivery• Enterprise Data• Enterprise & Asset Platform Services• Field Delivery• Financial Performance & Analysis• Foundation Platform Services• Grid Investment• Grid Planning• Grid Technology• Health, Safety & Environment• Human Resources• Legal Services• Major Customers• Network Operations• Network Safety & Risk• Operations – Substations• Operations Delivery Enablement	<p>Development</p> <ul style="list-style-type: none">• Retail Services & Operations		
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	<ul style="list-style-type: none"> • Procurement & Supply • Property & Security • Renewables & Distributed Energy • Works Program Optimisation 			
Townsville Office, Flinders Street	<ul style="list-style-type: none"> • Asset Maintenance • Asset Standards • Corporate Shared Services • Customer & Emerging Platform Services • Customer & Market Operations • Customer Advocacy • Customer Connections • Cyber & Information Security • Digital Capability & Planning • EAM Engineering • Energy Storage • Enterprise & Asset Platform Services • Enterprise Data • Field Services 	<ul style="list-style-type: none"> • Asset & Operations • Commercial & Governance • Commercial Services • Customer & Business Enablement • Engineering & Project Delivery • Field Services • Metering • Retail Opportunities • Retail Services & Operations • Wholesale Markets & Business Development 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls • Employee ID and building access cards • Floor segregation and seating allocation • Signage 	4.2.1(b)i

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Part of Energy Queensland

	<ul style="list-style-type: none"> • Financial Control • Financial Performance & Analysis • Foundation Platform Services • Governance & Assurance • Grid Investment • Grid Planning • Grid Technology • Health, Safety & Environment • Human Resources • Legal Services • Major Customers • Operations Delivery Enablement • Procurement & Supply • Property & Security • Regulatory Affairs • Renewables & Distributed Energy • Strategy Forecasting • Strategy & Enablement • Works Program Optimisation 			
Townsville Depot,	<ul style="list-style-type: none"> • Community Strategy 	<ul style="list-style-type: none"> • Materials Sales 	<ul style="list-style-type: none"> • System user agreement 	4.2.1(b)i

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Garbutt	<ul style="list-style-type: none">• Corporate Affairs• Corporate Shared Services• Customer & Emerging Platform Services• Customer & Market Operations• Design & Engineering• Digital Capability & Planning• Energy Storage• Field Delivery• Foundation Platform Services• Grid Technology• Health, Safety & Environment• Human Resources• Network Operations• Operations – Substations• Operations Delivery Enablement• Procurement & Supply• Works Program Optimisation		<ul style="list-style-type: none">• Ring-fencing training• Digital access controls• Employee ID and building access cards• Signage	
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For further information or feedback, please contact us via email: ring.fencing@energyq.com.au