

Office Sharing Register

Ver 12, 10/04/2024



This register has been established and maintained in accordance with clause 4.2.4(a) of the AER's Ring-fencing Guideline for Electricity Distribution (Version 3, November 2021).

The Guideline requires that the office register must identify where Ergon Energy Network (DNSP) uses the same office (i.e. a building, an entire floor of a building or a part of a building that has separate and secure access requirements such that staff from elsewhere in the building do not have unescorted access to it) as a related electricity service provider (RESP) e.g. Yurika and/or Ergon Energy Retail providing contestable electricity services and one of the following conditions apply.

CI 4.2.1(b)i. Staff have no access to electricity information; have access to electricity information but no opportunity to use that information to engage in conduct that is contrary to the ring-fencing guideline; or only have access to electricity information to the extent necessary to perform services that are not electricity services (such as general administration, accounting, payroll, human resources, legal or regulatory, or information technology support services)

CI 4.2.1(b)iii. Regional office i.e. an office that has less than 25,000 connection points within a 100 kilometre radius of that office (except where this exemption has been varied or revoked as per an AER Waiver).

Office Location	DNSP Staff	RESP Staff	Ring-fencing Controls	Exemption / Waiver
Atherton Depot	<ul style="list-style-type: none">Corporate Shared ServicesDesign & Delivery StandardsField DeliveryHealth, Safety & EnvironmentOperations Delivery EnablementProcurement & Supply	<ul style="list-style-type: none">Commercial & GovernanceProposals & Business Development	<ul style="list-style-type: none">System user agreementRing-fencing trainingDigital access controlsEmployee ID and building access cards	4.2.1(b)i

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Bowen Depot	<ul style="list-style-type: none"> Customer & Market Operations Design & Delivery Standards Field Delivery Operations Delivery Enablement Procurement & Supply 	<ul style="list-style-type: none"> Field Services 	<ul style="list-style-type: none"> System user agreement Ring-fencing training Digital access controls Employee ID cards 	4.2.1(b)iii
Cairns Office, Lake Street	<ul style="list-style-type: none"> Customer & Market Operations Design & Delivery Standards 	<ul style="list-style-type: none"> Asset & Operations Field Services Proposals & Business Development Retail Services & Operations 	<ul style="list-style-type: none"> System user agreement Ring-fencing training Digital access controls, Employee ID and building access cards 	4.2.1(b)i
Cairns Office, McLeod St	<ul style="list-style-type: none"> Corporate Shared Services Design & Delivery Standards Field Delivery Health, Safety & Environment Operations Delivery Enablement Property Works Program Optimisation 	<ul style="list-style-type: none"> Commercial & Governance Metering 	<ul style="list-style-type: none"> System user agreement Ring-fencing training Digital access controls, Employee ID and building access cards 	4.2.1(b)i

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<p>Gladstone Depot</p>	<ul style="list-style-type: none"> • Corporate Shared Services • Design & Delivery Standards • Field Delivery • Grid Technology • Health, Safety & Environment • Human Resources • Operations Delivery Enablement • Operations – Substations • Works Program Optimisation 	<ul style="list-style-type: none"> • Field Services 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls • Employee ID cards 	<p>4.2.1(b)i</p>
<p>Mackay Office</p>	<ul style="list-style-type: none"> • Asset Maintenance • Corporate Shared Services • Customer & Market Operations • Design & Delivery Standards • Emergency Planning & Response • Enterprise & Information Platform Services • Field Delivery • Financial Performance & Analysis • Foundation & Network Platform & Services 	<ul style="list-style-type: none"> • Field Services • Metering • Retail Service & Operations 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls, • Employee ID and building access cards 	<p>4.2.1(b)i</p>

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	<ul style="list-style-type: none"> • Grid Investment • Grid Planning • Grid Technology • Health, Safety & Environment • Human Resources • Network Operations • Operations – Substations • Operations Delivery Enablement • Property • Works Program Optimisation 			
Maryborough Office	<ul style="list-style-type: none"> • Asset Maintenance • Corporate Shared Services • Customer & Emerging Platform Services • Customer & Market Operations • Design & Delivery Standards • Digital Capability & Planning • Enterprise & Information Platform Services • Financial Control 	<ul style="list-style-type: none"> • Commercial Services • Customer & Business Enablement • Retail Services & Operations 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls • Employee ID and building access cards 	4.2.1(b)i

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	<ul style="list-style-type: none"> • Financial Performance & Analysis • Foundation & Network Platform Services • Grid Investment • Health, Safety & Environment • Human Resources • Legal Services • Network Operations • Operations Delivery Enablement • Procurement & Supply • Renewables & Distributed Energy • Works Program Optimisation 			
<p>Rockhampton Office, Alma Street</p>	<ul style="list-style-type: none"> • Asset Maintenance • Asset Standards • Battery Project • Business & Process Improvement • Customer & Emerging Platforms • Customer & Market Operations • Cyber & Information Security • Design & Delivery Standards 	<ul style="list-style-type: none"> • Commercial & Governance • Commercial Services • Customer & Business Enablement • Engineering & Project Delivery • Metering • Proposals & Business 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls • Employee ID and building access cards, • Floor segregation and seating allocation • Signage 	<p>4.2.1(b)i</p>

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Part of Energy Queensland

	<ul style="list-style-type: none"> • Digital Capability & Planning • EAM Engineering • Enterprise & Information Platform Services • Financial Control • Financial Performance & Analysis • Foundation & Network Platform Services • Governance & Company Secretary • Government & Investment Strategy • Grid Investment • Grid Planning • Grid Technology • Health, Safety & Environment • Human Resources • Network Pricing & Tariffs • Operations Delivery Enablement • Property • Procurement & Supply • Renewables & Distributed Energy • Strategic Forecasting 	<p>Development</p> <ul style="list-style-type: none"> • Retail Service & Operations • Wholesale Markets & Business Development 		
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	<ul style="list-style-type: none"> • Strategy & Enablement • Works Program Optimisation 			
Toowoomba Depot	<ul style="list-style-type: none"> • Asset Maintenance • Asset Standards • Battery Project • Corporate Security • Corporate Shared Services • Customer & Market Operations • Design & Delivery Standards • Enterprise & Information Platform Services • Field Delivery • Financial Control • Financial Performance & Analysis • Foundation & Network Platform & Services • Grid Investment • Grid Planning • Grid Technology • Health, Safety & Environment 	<ul style="list-style-type: none"> • Asset & Operations • Commercial & Governance • Engineering & Project Delivery • Field Services • Proposals & Business Development • Retail Services & Operations 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training, • Digital access controls, • Employee ID and building access cards 	4.2.1(b)i

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	<ul style="list-style-type: none"> • Human Resources • Legal Services • Major Customers • Network Operations • Operations – Substations • Operations Delivery Enablement • Procurement & Supply • Property • Renewables & Distributed Energy • Works Program Optimisation 			
Townsville Office	<ul style="list-style-type: none"> • Asset Maintenance • Asset Standards • Battery Project • Corporate Shared Services • Customer & Emerging Platform Services • Customer & Market Operations • Customer Advocacy • Cyber & Information Security • Design & Delivery Standards 	<ul style="list-style-type: none"> • Asset & Operations • Commercial & Governance • Customer & Business Enablement • Engineering & Project Delivery • Field Services • Metering • Proposals & Business Development 	<ul style="list-style-type: none"> • System user agreement • Ring-fencing training • Digital access controls • Employee ID and building access cards • Floor segregation and seating allocation • Signage 	4.2.1(b)i

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Part of Energy Queensland

	<ul style="list-style-type: none"> • Digital Capability & Planning • EAM Engineering • Enterprise & Information Platform Services • Enterprise Data • Financial Control • Financial Performance & Analysis • Foundation & Network Platform & Services • Governance & Company Secretary • Grid Investment • Grid Planning • Grid Technology • Health, Safety & Environment • Human Resources • Legal Services • Major Customers • Operations Delivery Enablement • Procurement & Supply • Property • Regulatory Affairs 	<ul style="list-style-type: none"> • Retail Opportunities • Retail Services & Operations • Wholesale Markets & Business Development 		
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	<ul style="list-style-type: none"> Renewables & Distributed Energy Strategy Forecasting Works Program Optimisation 			
Garbutt Depot	<ul style="list-style-type: none"> Community Strategy Corporate Affairs Corporate Shared Services Customer & Emerging Platform Services Customer & Market Operations Design & Delivery Standards Digital Capability & Planning Field Delivery Foundation & Network Platform & Services Grid Technology Health, Safety & Environment Human Resources Network Operations Operations – Substations Operations Delivery Enablement 	<ul style="list-style-type: none"> Materials Sales 	<ul style="list-style-type: none"> System user agreement Ring-fencing training Digital access controls Employee ID and building access cards Signage 	4.2.1(b)i

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	<ul style="list-style-type: none">• Procurement & Supply• Works Program Optimisation			
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For further information or feedback, please contact us via email: ring.fencing@energyq.com.au