More information
Our Community Safety Team is available to discuss any questions relating to electrical safety legislation and requirements.

Call 1300 736 349

Network customer service 13 74 66
7.00am - 6.30pm, Monday to Friday

Faults only 13 22 96
24 hours a day, 7 days a week

Life-threatening emergencies only
000 (Triple zero) or 13 16 70
24 hours a day, 7 days a week

ergon.com.au

Ergon Energy Corporation Limited ABN 50 087 646 062
Before you start work
• Talk to the person in control of the property about any work areas which may be hazardous.
• Ensure workers have been suitably trained and are competent to perform the work being carried out.
• Know the location of overhead and underground powerlines, poles and stay wires on the property and their proximity to your work.
• Complete a hazard assessment for each paddock and each piece of machinery to be used.
• Install visual markers in any areas where electrical hazards are identified prior to commencing work. Vision can be obstructed by machinery blind spots.
• Monitor weather conditions carefully as powerlines can sway in winds, sag as temperature increases and are difficult to see at dawn and dusk.
• Be aware of reduced powerline heights resulting from damage, often indicated by uneven conductors, excessive sag or slack stay wires.
• Stay well clear of damaged powerlines and report them immediately on 13 22 96.
• Monitor closely any machinery or equipment being operated to ensure required powerline exclusion zone clearances are maintained.
• Ensure operators are aware of the height of their machinery in both stowed and extended positions.
• Ensure all farm workers know the emergency procedures applicable for the work being carried out and the relevant emergency contacts.

Practice safe work habits
• Identify all electrical hazards, assess the risks, establish and introduce control measures, and review these control measures periodically. Control measures may include, but may not be restricted to:
  - Appropriate signage at least 10 metres either side of powerlines.
  - Contact us on 13 74 66 about marking powerlines, power poles and stay wires on your property.
  - Ground barriers, where appropriate.
  - Informing workers of required work practices.
• Assign a safety observer to each team to ensure required exclusion zone clearances between machinery / equipment and powerlines are maintained.
• Ensure exclusion zone safety clearances between machinery and powerlines are maintained.
• Keep spray from irrigators clear of powerlines.
• Check for powerlines and take extreme care when relocating or positioning irrigators or irrigation pipes.
• Lower all machinery / equipment to the lowest point before relocating between paddocks.
• Ensure maintenance and storage activities are carried out well away from powerlines.

Transporting a high load?
High loads come in all shapes and sizes. If the height of your load or plant exceeds 4.6 metres you are transporting a high load.

You will be required to know your load dimensions (vehicle and load), proposed route and times for transport. We will need to scope / assess the route to ensure the high load will not contact overhead powerlines.

It’s essential that you obtain a Notification to Transport High Loads form from us by calling 13 74 66 or emailing highloads2@ergon.com.au

Call 13 74 66 for safety advice or high load permits.