

ELECTRICAL CONTRACTOR UPDATE



Rate 3 Streetlight Applications - Electronic EWRs now available!

We've recently streamlined the process for lodging Electrical Work Requests (EWRs) for Rate Three streetlight work.

From 1:00 pm on Saturday 5 September, you will no longer need to lodge a manual EWR to request this work. Our new process is outlined below.

Note: Any work initiated prior to 5 September 2020 will still require a manually submitted EWR. The above information only applies to new jobs being submitted after 1.00 pm that day.

More information about Rate Three streetlight connections can be found on our [website](#).

New electronic process steps to submit a Rate 3 Streetlight application:

1. Log on to the Electrical Partners Portal.
2. Select the following options
 - o Category: Connection/Supply;
 - o Action: Provision of Un-Metered Supply; and
 - o NMI Connection Type: Lighting
3. Link EWR to correct CX number
4. Submit

* Please ensure you have the NMI and CX number from the Connection Applicant prior to starting this process. If you do not have these details, please contact the CX Applicant.

Contact Details

420 Finders St,
Townsville, Qld 4810
Electrical Contractors Hotline [1800 237 466](tel:1800237466)
Network General Enquiries [13 74 66](tel:137466)
7:00am to 5.30pm Monday to Friday
networkenquiries@ergon.com.au



About Electrical Contractor Update

This newsletter will keep you informed about what's happening in the industry and any changes to compliance, rulings and legislation.

www.ergon.com.au

