More information
Our Community Safety Team is available to discuss any questions relating to electrical safety legislation and requirements.

Call 1300 736 349

Network customer service 13 74 66
7.00am - 6.30pm, Monday to Friday

Faults only 13 22 96
24 hours a day, 7 days a week

Life-threatening emergencies only
000 (Triple zero) or 13 16 70
24 hours a day, 7 days a week

ergon.com.au

Ergon Energy Corporation Limited ABN 50 087 646 062
Working in close proximity to powerlines, above or below the ground, has its hazards. Unfortunately, each year, the road transport industry has the highest impact on Ergon Energy assets. This includes contact with poles, wires and pillar boxes by vehicles, the loads they are carrying or their associated plant. Contact can also occur when working aloft on these vehicles either when tying down loads, fastening tarps or checking livestock.

**Practice safe work habits**

- Be aware of poles and overhead powerlines in your work area.
- Check for poles and overhead powerlines before going aloft on your vehicle.
- Carry out maintenance and storage activities well away from powerlines.
- Lower plant to the transport position when moving or relocating. Never drive with plant elevated.
- Ensure that your load height is correct and does not exceed 4.6 metres.
- Don’t use “bumpers” or Polypipe to keep wires from snagging the load.
- Contact us for powerline heights - never try to measure them yourself. Any contact with powerlines can cause shocks or electrocution.
- Be sure to check before reversing as underground pillar boxes can be difficult to see and are easily run over by cars and trucks.
- Ensure machinery is checked after contact with overhead wires. Tyres can be damaged and have the potential to explode.
- Stay well clear of damaged powerlines and report them immediately on 13 22 96.

**Transporting a high load?**

High loads come in all shapes and sizes. If the height of your load or plant exceeds 4.6 metres you are transporting a high load.

You will be required to know your load dimensions (vehicle and load), proposed route and times for transport. We will need to scope / assess the route to ensure the high load will not contact overhead powerlines.

It’s essential that you obtain a Notification to Transport High Loads form from us by calling 13 74 66 or emailing highloads2@ergon.com.au

**Before climbing your vehicle**

Check for poles and overhead powerlines before going aloft on your vehicle to tie down loads, fasten tarps or check livestock.

Remember powerlines can be difficult to see at dawn and dusk.