

PeakSmart Air-conditioning Job Sheet

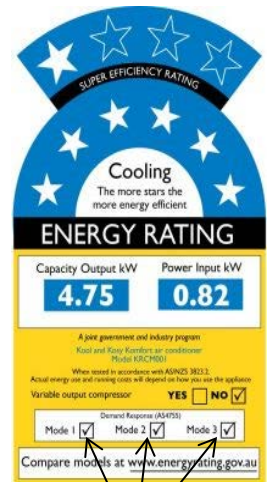


INSTRUCTIONS TO CUSTOMER / INSTALLER

Please use this form to record the installation of a new PeakSmart air-conditioner, or the conversion of a previously installed PeakSmart **Ready** air-conditioner to PeakSmart **Active** (where a PeakSmart capable air conditioner has been in place for at least 1 month prior to installation of the signal receiver). Once completed, this form is to be included as part of an application under the **Ergon Energy Incentive Program**. Please use a separate form for each air-conditioner (maximum 3 incentives per premises for householders).

Please follow these steps to apply for a cashback incentive:

- Check that you are located in an eligible area by entering your National Metering Identifier NMI (found on your electricity bill) into the search function at ergon.com.au/incentives.
- Confirm that your air conditioner is on the list of eligible PeakSmart air-conditioner models at ergon.com.au/peaksmart or you can look for the Star Rating sticker on the air conditioner (eligible PeakSmart **Ready** models must have a ✓ in each box at the bottom of the label (see example)).
- Ask your installer to fit a PeakSmart signal receiver (which is provided by Ergon Energy).
- Both the customer and installer must complete the relevant sections of this form. The customer submits the application, unless the customer agrees that the installer will do this on the customer's behalf.



PeakSmart Ready models must have a tick in each box

AIR CONDITIONER DETAILS:

Make: _____ Model: _____

Receiver serial #: _____ Receiver installation date: _____

Type of installation New PeakSmart a/c installation
(tick one only) Retrofit PeakSmart capable a/c – Est. month/year installed: _____

CUSTOMER DETAILS:

Name: _____

Address: _____

Ph: _____ National Metering Identifier: _____

Email: _____

I agree to abide by the terms of the Ergon Energy Incentives Program (see over) (Please tick)

I consent to the installer listed below making this application on my behalf (If applicable)

Customer signature: _____ Date: _____

INSTALLER DETAILS AND CERTIFICATION:

Business Name: _____

I certify that I have installed and commissioned a load control receiver in the above air-conditioner:

Installer name: _____ Signature: _____

SUPPLIER DETAILS:

Provide the name of the supplier of the air conditioner below. Leave blank if retrofitting a previously installed air conditioner to become PeakSmart

Business Name: _____

SUPPLIER / INSTALLER PAYMENT TO BE MADE TO: (tick one) Installer Supplier

General terms and conditions for participating in the Ergon Energy Incentive Program



Ergon Energy reserves the right to alter the conditions for participation in, and payment of cashback incentives under, the Ergon Energy Incentive Program (**Program**) at any time at its discretion (including withdrawing some or all cashback incentive offers where relevant Program targets or budgets have been met).

Before incurring any expenditure, you should confirm current Program cashback incentives that are available (including the specific conditions of, and eligibility for, those incentives) at ergon.com.au/incentives or contact Ergon on 1300 550 766 for further information.

Details about how PeakSmart air conditioners are managed by Ergon Energy are outlined at ergon.com.au/peaksmart.

You acknowledge and agree that:

1. you own or occupy premises that connect to a constrained network within Ergon Energy's electricity distribution area for which Ergon Energy is offering a cashback incentive under the Program;
2. air conditioners connected to Tariff 33 are not eligible for a cashback incentive;
3. you may apply for a cashback incentive under the Program either by applying for a direct incentive payment or by undertaking a [Home Energy Survey](#) via the Ergon Energy website;
4. you must attach any relevant tax invoices or other proof of purchase to the application to verify that you have purchased any goods or services required to meet the conditions of the Program. If converting a previously installed air-conditioner to become PeakSmart *Active*, a completed PeakSmart Job Sheet is sufficient proof of purchase;
5. where an incentive application involves converting a previously installed PeakSmart capable air conditioner to become PeakSmart *Active*, Ergon reserves the right to request proof of date of installation prior to payment of cashback;
6. the cashback incentives are part of the Program and are not available as a point-of-sale discount, nor are they payable directly to service providers or retailers;
7. the cashback incentives will be paid by cheque only, made payable to the person making the application who provides the relevant tax invoices and/or proofs of purchase;
8. you may be required to repay any cashback incentives received if you have breached any of the conditions of the Program;
9. under law, electrical work must be carried out by a licensed electrical contractor, and you must not, for your own safety, attempt to carry out your own electrical work;
10. under law, the installation of air conditioning systems must be carried out by a licensed refrigeration and air conditioning mechanic;
11. under no circumstances will Ergon Energy be liable for any loss, damages, loss of profit, revenue, business reputation or opportunity which may be sustained by you in relation to the actual or purported implementation of any energy-saving device or Ergon Energy's rejection of any application for a cashback incentive;
12. if you are unsure about any of the information provided, it is your responsibility to contact Ergon Energy to obtain advice;
13. involvement in the Program does not alter or affect the terms and conditions of your existing customer retail contract (or the tariff rates for electricity supplied under that contract) or your existing customer connection contract with Ergon Energy (as those terms are defined in the National Energy Retail Law);
14. Ergon Energy is collecting and using your personal information for the purposes of assessing your claim for a cashback incentive under the Program and to provide cashback incentives to successful applicants. If you do not provide all of the required personal information, we may not be able to assess your claim. Your personal information will not be disclosed to any third parties, unless authorised by you or required by law. You are entitled to access any personal information that Ergon Energy holds about you by contacting us on 13 74 66. Ergon Energy's privacy policy is available at ergon.com.au;
15. you must allow Ergon Energy reasonable access to the premises to assess your application and eligibility for a cashback incentive under the Program, if required. Ergon Energy may in its absolute discretion not accept an application for a cashback incentive if it is concerned about its legitimacy; and
16. you are required to maintain, in good operational and working order, the demand management goods and/or services incentivised and installed as part of the Program, at the premises, for a period of no less than 5 years from the date the cashback incentive is paid. Should you fail to comply with this condition, Ergon Energy reserves the right to require you to repay a *pro rata* proportion of any cashback incentives received.