



Authority to Release Information

This form allows you to authorise Ergon Energy to release information relating to your electricity account to a third party.

Guide to completing the form:

- All sections marked with an asterisk (*) are mandatory fields and must be completed.
- Residential customers and sole business traders, please complete **Section A**.
 - Business customers please complete **Section B**.
 - All customers, please complete **all remaining sections**.

Section A – Residential Customers and Sole Business Traders

Name:		Date of Birth:	
Address:			
Phone Number/s:			
Email:			

Section B – Business Customers

Name:	
Company:	
Position Held:	
Address:	
Phone Number/s:	
Email:	

Section C – Account Information

Account Name:	
Account Number/s:	
Premises Address:	
National Metering Identifier (NMI):	
Authorised Agency:	
ACN/ABN: (if applicable)	
Postal Address:	
Information to be Released:	

Authorisation

I authorise the release of information relating to me or the nominated entity by Ergon Energy and its related entities, to the third party listed above. I understand that the release of information is limited to the matters specified above and for the validity period nominated below. If no validity period is nominated, I understand that it will be deemed that consent has only been provided to satisfy a once-off request for information, and a new agreement will be required for any subsequent requests by the Third Party.

Name:	
Date:	
Signature:	
Period of Authority:	From: _____ To: _____ (max 2 years)

Return completed form to:

Email: Please email enquiry@support.ergonretail.com.au and attach a copy of this document

Mail: Ergon Energy
PO Box 308
Rockhampton QLD 4700

Privacy Notice

Ergon Energy is collecting personal information on this form for the purpose of establishing third party authority to access information relating to your account. If we are not provided with all or part of the information requested, we may not be able to set up and administer the third party authority. The information collected will not be disclosed by Ergon Retail to any third party without your consent, unless authorised or required by law or in accordance with the Privacy Act 1988 (Cth). It is your responsibility to inform the third party listed above that their personal information has been supplied to Ergon Retail and the purpose. Our Privacy Statement sets out how you may access and seek correction of your personal information or make a privacy related complaint. Our Privacy Statement and contact details are available at ergon.com.au.

