



Authority to Release Information

This form allows you to authorise Ergon Energy to release information relating to your electricity account to a third party.

Guide to completing the form:

All sections marked with an asterisk (*) are mandatory fields, and must be completed.

- Residential customers and sole business traders, please complete **Section A**.
- Business customers with multiple employees, please complete **Section B**.
- All customers please complete **all remaining sections**.

Section A - residential customers and sole business traders

Name:

Address:

Section B - business customers with multiple employees

Name:

Company:

Position held:

Postal address:

Section C - account information

Account name:

Account number:

Premises address:

National Metering Identifier (NMI):

Authorised agency:

ACN/ABN:
(if applicable)

Address:

Information to be released:

Authorisation

I authorise the release of information relating to me or the nominated entity by Ergon Energy and its related entities, to the third party listed above. I understand that the release of information is limited to the matters specified above and for the validity period nominated below. If no validity period is nominated, I understand that it will be deemed that consent has only been provided to satisfy a once-off request for information, and a new agreement will be required for any subsequent requests by the Third Party.

Name:

Date:

Signature:

Period of authority:
(max 2 years)

From:

To:

Return completed form to

Email: customerservice@ergon.com.au
Mail: Ergon Energy
PO Box 308
Rockhampton QLD 4700

Privacy Notice

Ergon Energy Retail is collecting your personal information on this form for the purpose of processing your direct debit application. Ergon Energy Retail usually discloses this information to your financial institution. Your records and account details may also need to be provided to your financial institution in connection with a claim made on it relating to an alleged or wrongful debt. Your personal information will not be disclosed by Ergon Energy Retail to any other third party, without your consent, unless authorised or required by law. If you do not provide all the required information, we may not be able to set up a direct debit for you. Your information will be dealt with by Ergon Energy Retail in accordance with our Privacy Statement. Our Privacy Statement sets out how you may access and seek correction of your personal information or make a privacy related complaint. Our Privacy Statement and contact details are available on our website.

