

Part of the Energy Queensland Group

## Operational Update Ergon & Energex Contestable Works Christmas 2021 - Planned Interruption

## Issue # C-0030 - 18/10/2021

## **Target Audience:**

Energex and Ergon Accredited Service Providers - Contestable Work

## **Moratorium Period Christmas 2021:**

Every year Energex and Ergon Distribution impose a moratorium period for planned interruptions.

All ASP's submitting AFW's / Switching Applications and carrying out planned interruption are to ensure they comply with the moratorium period.

No Planned Interruption outages between 23<sup>rd</sup> December – 4<sup>th</sup> January (inclusive of these dates)

Customer Service works ONLY including Regulated and Unregulated service orders, inclusive of the service replacement program are permitted to proceed during this period.

All other outages deemed necessary to be carried out within this defined period MUST have Contestable Works Manager & Area Manager approval.

All works should be scheduled to ensure they are compliant with the moratorium period.

.For more information contact: E-mail <u>contestable@energyq.com.au</u>