



FleetCarma C2 Device Installation Instructions

These instructions are a guide for installing your FleetCarma C2 Device. If you require additional support, or have questions, please contact Ergon Network/Energex at: evsmartcharge@energyq.com.au

Ensure you are in a well lit area that is safe with no obstructions and mobile coverage is good.

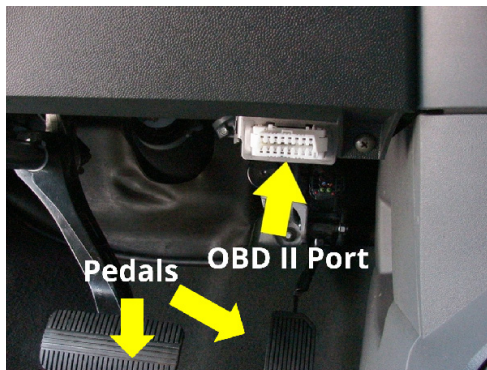
SmartCharge Queensland FleetCarma C2 Device Installation Instructions

Step 1: Activate

Take the blue C2 box and look for the Activation Key and C2 ID on the sticker. The C2 ID is also located on the C2 device. [Create a SmartCharge account](https://www.smartchargequeensland.fleetcarma.com) online at [smartchargequeensland.fleetcarma.com](https://www.smartchargequeensland.fleetcarma.com) and enter the C2 ID and activation code to activate your C2 and link it with your account. The activation code is on the blue box so ensure you retain it.

Step 2: Install the C2 Device







- A. Remove the C2 Device from its box. Retain the box for future reference to the C2 ID number and Activation Code.
- B. Turn on the vehicle.
- C. Locate the OBD II port in your vehicle. This port is usually located in the area between the steering wheel and the pedals, but can vary by vehicle model. Refer to <https://www.carmd.com/obd-port-location/> for additional support with locating the OBD II port.
- D. Connect the C2 to the OBD II port, and press firmly to ensure a secure connection.



Step 3: Confirm Operation

Ensure that the LED lights are indicating the C2 device is working:

- A solid Orange LED indicates the device is receiving power.
- A solid Blue LED indicates the device is successfully communicating data. It may take some time (up to 5 minutes or more) for the solid blue light to appear if the cell signal is weak.

| | LED Sequence | What does it mean? |
|---------|--|--|
| Status |  | Unit is functioning correctly. |
| |  | Unit is receiving power and is running internal checks. |
| |  | Unit is not receiving power |
| Network |  | Unit is successfully connected to FleetCarma. |
| |  | Unit is attempting to establish a wireless connection with FleetCarma. |
| |  | Unit cannot establish cellular connectivity |

If one or both LEDs do not light up after installation, follow these steps:

1. Ensure vehicle is started (vehicle ready to drive).
2. Remove the C2 device, wait for 10 seconds, and clip it back in.
3. LEDs still not lit correctly? Contact Ergon Network/Energex at: evsmartcharge@energyq.com.au

If the orange LED is solid, and the blue LED is either solid or flashing, you have successfully completed the installation.

You are all set to go. If you service your vehicle and the C2 device is removed by the service agent just ensure it is re-installed.