

# Whitsundays Network Upgrade Project - Construction Notice



September 2025

## Works underway in Jubilee Pocket and Mandalay

Ergon Energy is currently replacing underground and overhead powerlines along Shute Harbour Road from Jubilee Pocket to Mandalay (as pictured below), with completion expected in early 2026. This is the final phase of the Whitsundays Network Upgrade to enhance electricity reliability.

## What to expect

During these works, road users, pedestrians, residents, and nearby businesses can expect the following:

- **Traffic and pedestrian management controls.** For your safety and the safety of the workers on site, **please follow any direction given.**
- An **increase in vehicular traffic** in the area, with excavation plant and heavy vehicles, including trucks, working in and around the works site.
- **Audible noise, dust and localised vibration** during the works.
- **Reversing beepers and flashing lights** are a safety requirement and **will always be used** during works.



The section of powerline to be upgraded from Jubilee Pocket to Mandalay.

We thank you for your patience during these works. For everyone's safety, please drive safely and obey traffic signage and traffic controllers on site.

Thank you for your patience while we complete these important upgrades to the electricity network across the Whitsundays. *Please note that all works are subject to weather and other site conditions and published timing may change.*



## Getting in touch with us

For any enquiries or concerns, please contact our Community Engagement team on 1300 495 565 or email us at: [NetworkProjectEngagement@energyq.com.au](mailto:NetworkProjectEngagement@energyq.com.au)