

Mossman Gorge Survey

Report Card # 1

June 2025



Mossman Gorge Survey Results - Report Card # 1

MGM Survey #1 – establishing a baseline

The first of the surveys for the Mossman Gorge project was open from early 2025 (to align with the initial Big Microgrid Yarn event date in February) and closed in mid-June some 6 weeks after the community event.

The survey was promoted at various meetings with stakeholders, via posters throughout the community and electronically to our key community stakeholders. Promotions peaked at the Big Microgrid Yarn community event at the end of April with staff assisting community members to complete the survey during the event.

Who completed the survey

A total of 15 respondents completed the initial survey. Most of the respondents - some 80% - were interested specifically in the Mossman Gorge Microgrid Project, with 20% interested in both the Mossman Gorge and Jumbun microgrids.

All respondents live, work or volunteer in the community – making them all eligible to go into the draw for the competition.

Survey questions and results – what our stakeholders think

The survey consists of 9 questions focussed on 3 key areas with respondents asked to rate how strongly they agreed or disagreed with the statements based on a 5-point Likert scale. The questions fall under three focus areas:

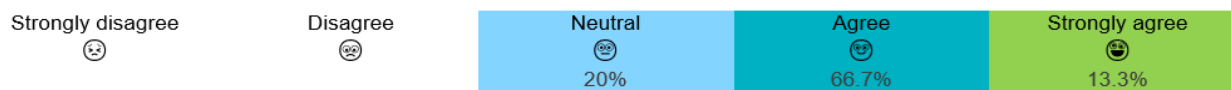
- About the microgrid
- Project information and education
- Engagement and trust

Here's what the community had to say:

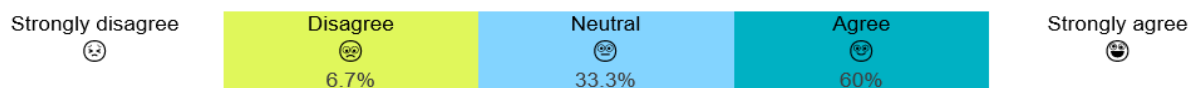


About the microgrid

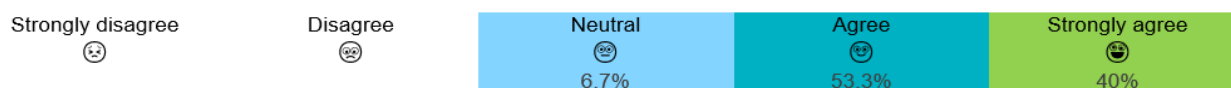
I know what a microgrid is and how they work



I am satisfied with the reliability of our power supply

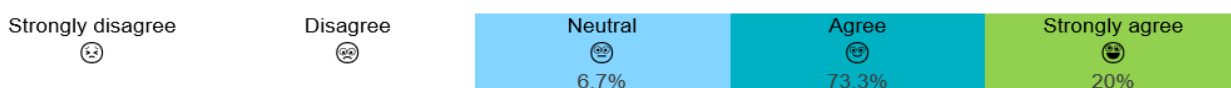


A microgrid is good for our community

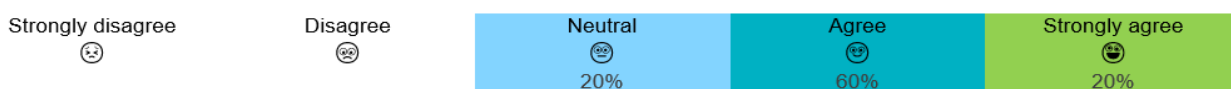


Project information and education

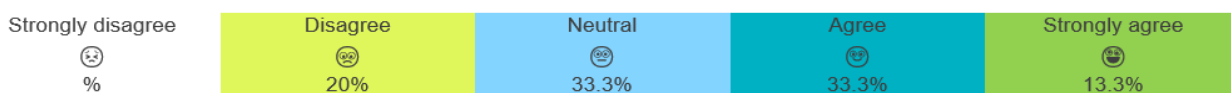
The information that Ergon is telling me about our power supply, and the microgrid, is easy to understand



Getting access to information about the microgrid is easy

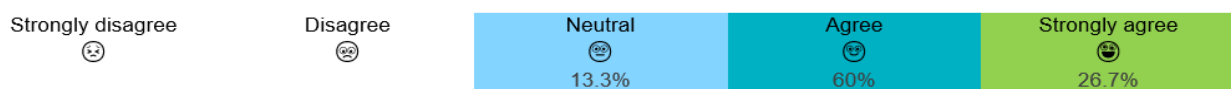


My community is well prepared for natural disasters and longer power outages

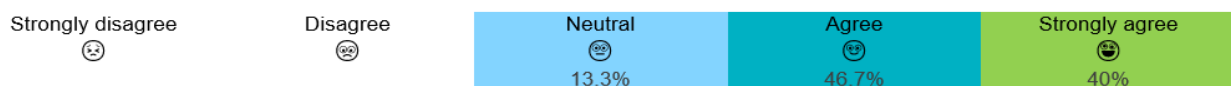


Engagement and trust

Ergon is willing to listen to us, and work with us, to find solutions



I can trust Ergon to do the right thing by me and my community



Ergon is willing to include our community in the project engagement planning



Ergon Energy Network acknowledges the Traditional Custodians of the land on which we live and work, and recognise their continuing connection to land, waters, and community. We pay respects to Elders past and present.