

Chapter 5A Connection Application Essentials



16 September 2025

Purpose

This Fact Sheet outlines examples of the type of information that will be required from you as you progress to the Chapter 5A connection application process.

Please note: For large customer connections, you must progress through the enquiry phase before proceeding to application. Our [Chapter 5A Connection Enquiry Essentials Fact Sheet | Ergon Energy](#) provides information about the documentation required as part of the enquiry phase.

Application Forms

The application service is subject to applicable fees, which will be quoted upon receipt of your application. Please see below the methods available to submit your application.

For load connections less than 1MVA:	Customer Self Service Portal Ergon Energy
For load connections greater than 1 MVA:	Large Customer Connection Application Form Ergon Energy or online via our Customer Self Service Portal
For HV DER Systems HV less than 5MVA:	Large Customer Connection Application Form Ergon Energy or online via our Customer Self Service Portal Ergon Energy
For LV DER Systems less than 5MVA:	Customer Self Service Portal Ergon Energy

Application Checklists

In addition to any pre-application services performed at the enquiry phase, below is what we will need from you when you submit your application:

For load connections greater than 1 MVA:	Application Checklist for Load Connections Ergon Energy
For HV DER Systems less than 5MVA:	HV Design Compliance Report Bumpless Class A1 (sample letter) Ergon Energy
	HV Design Compliance Report Solar Class A1 (sample letter) Ergon Energy
	Design Compliance Report Standby or Continuous Parallel Class A1 (sample letter) Ergon Energy
	Under 5MVA Application Checklist Class A2 Ergon Energy
For LV DER Systems less than 5MVA:	Design Compliance Report Bumpless (sample letter) Ergon Energy
	Design Compliance Report Dynamic IES (sample letter) Ergon Energy
	Design Compliance Report Solar (sample letter1) Ergon Energy
	Design Compliance Report Solar and Bumpless (sample letter) Ergon Energy
	Design Compliance Report Solar and Parallel Generator (sample letter) Ergon Energy
	Design Compliance Report Standby or Continuous Parallel (sample letter) Ergon Energy

Once your application phase is complete (information provided is sufficient and application fee paid), we will provide an offer within 65 business days. Please ensure it's accepted within 20 business days, unless we have agreed on a different timeframe.

Further information

If you would like to learn more about our connection processes, you can explore the websites provided below:

- [Residential & Commercial Connections <1MVA | Ergon Energy](#)
- [Solar Connections & Other technologies - Low Voltage | Ergon Energy](#)
- [Large customer electricity connections > 1MVA | Ergon Energy](#)
- [Large high voltage DER systems \(including batteries\) | Ergon Energy](#)