

Community Microgrid Survey - Competition Terms and Conditions

1 September 2025



Competition Terms and Conditions

1. The competition is being conducted by Ergon Energy Corporation Limited (Ergon Energy Network) ABN 50 087 646 062.
2. Information on how to enter forms part of these Terms and Conditions. Entry is via the Internet electronic form or on hard copy surveys available through specified service providers in the Mossman Gorge Community.
3. The competition is open from, Monday, 1st September 2025 and will close on Wednesday, 26th November 2025.
4. Entry into the competition is automatic on completing the survey, reading the Terms and Conditions, and the participant entering their contact details (full name, contact telephone number and/or current and valid email address).
5. To be eligible, participants must be over 18 years of age and residents of Queensland.
6. A maximum of one entry per participant.
7. The prize consists of one (1) battery operated fan, an emergency torch/radio and a power bank, with a prize value of \$200.
8. The draw will take place at 32-46 Dalrymple Road, Garbutt. The first correctly entered entry, randomly drawn from the entries received, will be deemed the winner.
9. The prize is not transferable or exchangeable and cannot be taken as cash.
10. The winners will be contacted via the telephone number or email provided by the participant at the end of the entry. A Queensland address will be requested, if required, for delivery of the prize.
11. All participants agree to receiving email project updates providing information about the project and links.
12. If the prize remains unclaimed for 14 days, at its absolute discretion, Ergon Energy Network may draw another winner/s from the entries in order to distribute the prize.
13. Winners' details will not be published on any medium or platform as the value of the prize is less than \$250 – unless the winner agrees for promotional purposes.

14. Ergon Energy Network's decision is final, and binding and no correspondence will be entered into. Ergon Energy Network reserves the right to alter the Terms and Conditions of the competition at any time at its discretion.
15. Employees from across the Energy Queensland Group and their immediate families, and agencies and/or companies associated with this promotion are ineligible to enter. Immediate family includes spouses, defacto spouses, parents, natural or adopted children and siblings (whether natural or adopted by a parent).
16. In no circumstances will Ergon Energy Network be liable for any loss, whether direct, indirect or consequential, or for personal injury, which is suffered or sustained at or in connection with this competition or use of the prizes, or for any incorrect, misleading or fraudulent information provided by any entrant, or for any limitation of a social or online platform, except for any liability which cannot be excluded by law.

Privacy Notice

Ergon Energy Network is collecting personal information to conduct this competition, and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers and prize suppliers (and also where required by law or in accordance with the *Privacy Act 1988* (Cth)). If we are not provided with all or part of the personal information requested, participants may not be able to enter the competition.

Ergon Energy Network will use and handle the personal information in accordance with Ergon Energy Corporation Limited's Privacy Policy, which is available at www.energyq.com.au . All entries become the property of Ergon Energy Corporation Limited. All entrants agree that Ergon Energy Corporation Limited may use the entry for future promotional marketing, and publicity purposes, subject to the restrictions applying to use of personal information under the *Privacy Act 1988* (Cth).

By entering this competition, Participants agree to Ergon Energy Corporation Limited's Privacy Policy. Ergon Energy Corporation Limited will not disclose entrant's personal information to any entity outside of Australia.