

Disconnection and / or Service Removal of Street Lights



On completion, please email to Customer Connection Group: ccg@ergon.com.au

NOTE: Fields marked with * are mandatory fields.

Applicant Details			
First Name*:		Surname*:	Select one* <input type="checkbox"/> Property Owner <input type="checkbox"/> Third Party (Electrical Contractor)
Customer Name*:			
Business Trading Name*:	(where applicable)		
Position within Company*:	(where applicable)		
Applicant's Postal Address*:			
		Postcode*:	
Mobile Phone*:		Work Phone*:	
Email Address*:			
What type of disconnection is required?			
<input type="checkbox"/> Permanent Disconnection	<input type="checkbox"/> Temporary Disconnection	Start Date:	___/___/___
If Temporary, provide dates of disconnection:		End Date:	___/___/___
Is this disconnection being performed in conjunction with any other connection requests, i.e. New Street light installations, Recoverable Works, etc?			
<input type="checkbox"/> Yes	<input type="checkbox"/> No.	If Yes, provide Work Request Number / CX Number for associated work:	
Details where the Electrical Asset is to be removed / disconnected:			
Address / Property Name*:			
Closest Pillar or Pole Number*:			

Street light Disconnection (tick applicable street light type)	
<input type="checkbox"/> Ergon Owned & Operated (EO&O) (previously known as Rate 1 Street lights)**	If G&EO or CO&O Street light**: <input type="checkbox"/> I request Ergon Energy to disconnect & remove this asset OR <input type="checkbox"/> I request a Transfer of Ownership of the street light to DTMR / LGA and have Ergon Energy only perform the disconnection. I will arrange for removal of this asset once disconnection is complete.
<input type="checkbox"/> Gifted & Ergon Operated (G&EO) (previously known as Rate 2 street lights)**	
<input type="checkbox"/> Customer Owned & Operated (CO&O) (previously known as Rate 3 street lights)***	

**Street light disconnections can be requested for EO&O and G&EO lights with the Transfer of Ownership to an Ergon Energy Customer. Alternatively, if we retain ownership, the street light would need to be disconnected and removed by us under our Recoverable Works Offer process, where a quote for the disconnection and recovery would be provided by us and paid for by the customer. A Customer Connection Officer will contact you to discuss your options with you.

***CO&O street lights disconnections can be requested at any time.

NOTE: This form cannot be used for **metered** street light disconnections – they must be requested through your chosen Electricity Retailer.

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Additional Information

Please attach any drawings or additional information that may assist our crews in identifying the street lights that are requiring disconnection:

Disconnection and/or Service Removal Fees & Charges

A fee will be quoted for the disconnection and/or service removal prior to work being undertaken. These charges must be accepted before work can commence. Please advise who will be responsible for paying this fee.

*Fee to be charged to: Property Owner Applicant (Third Party)

CUSTOMER Declarations

Signature _____ Date / /

ERGON ENERGY USE ONLY			Yes	No
Work Request Created:			<input type="checkbox"/>	<input type="checkbox"/>
Fees & Charges:	Amount:	\$	<input type="checkbox"/>	<input type="checkbox"/>
Applicant Advised of Fees & Charges:			<input type="checkbox"/>	<input type="checkbox"/>
Payments Billed:			<input type="checkbox"/>	<input type="checkbox"/>
Payments Received:			<input type="checkbox"/>	<input type="checkbox"/>
Work Order Created (Disconnection / Removal of Supply / Site Labels)			<input type="checkbox"/>	<input type="checkbox"/>